

# Owner's Manual



bullfrog<sup>®</sup>  
spas

## QUICK REFERENCE CHART

To assist you with the installation and maintenance service of your new spa, please fill out the following information and keep it on hand for future reference.

### Spa Information

Spa Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Dealership: \_\_\_\_\_

Dealer's Phone Number: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Date Installed: \_\_\_\_\_

### Contractor Information

#### General

1. Name: \_\_\_\_\_

Telephone Number \_\_\_\_\_

2. Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

#### Electrician

1. Name: \_\_\_\_\_

Telephone Number \_\_\_\_\_

2. Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_



#### Concrete, Decking, & Masonry

1. Name: \_\_\_\_\_

Telephone Number \_\_\_\_\_

2. Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

#### Landscaping

1. Name: \_\_\_\_\_

Telephone Number \_\_\_\_\_

2. Name: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

## IMPORTANT OVERVIEW

Congratulations on your purchase of a Bullfrog Spa Series I or Series II Hot Tub<sup>†</sup>. Bullfrog's spas are the world's only spas equipped with the patented JetPak System™. JetPak® technology delivers incredible power, maximum versatility and allows you to upgrade your spa's jetting with new JetPaks®, both now and in the future. **NOTE:** In this document, the terms "Spa" and "Hot Tub" are used interchangeably.

Take a moment to read this manual carefully as you set up and use your new spa. Following the instructions in this manual will ensure the safe, secure, and timely installation and operation of your new spa.

Carefully read this Owner's Manual **before** you install your spa. Your Bullfrog Spa Series I or Series II limited warranty will be void if damage is caused by failure to install, maintain, and operate your spa in accordance with the recommendations contained in this Owner's Manual or any other printed instruction, notice or bulletin from Bullfrog International, LC. It is also important that you complete and mail the enclosed Warranty and Registration Card, or you may register your spa online at [www.bullfrogspas.com](http://www.bullfrogspas.com). Please register your new spa within thirty days of delivery. Your spa's serial number is located both on the base under the equipment door and the Manufacturing ID Label located inside the equipment compartment of your spa.

For the safety of all those who utilize your spa and its surroundings, please make sure your spa and any adjoining installations, including the electrical hook-up, are completed only after acquiring any necessary approvals and permits from your local city and/or county. Follow all local & national safety & wiring rules. Some jurisdictions require certain fencing and/or self-closing and self-latching gates to prevent accidental drowning in a pool or spa. Your spa cover (optional) comes with a locking system that meets the ASTM F1346-91 Standard for Safety Covers, which when properly used, may satisfy certain fencing and gating requirements.

**U.S. Patents:** 5,754,989, 5,987,663, 6,000,073,  
6,092,246, 6,256,805, 6,543,067.

**New Zealand Patent:** 334,093

**Australia Patent:** 737,335

**Canada Patent:** 2,260,237

**Other patents pending worldwide**

† Bullfrog Spas is defined by two series and their respective models.

**series I:** 682, 662, 552, 562, 462, 451 & 331

**series II:** 362, 251, & 231



IPX5

Bullfrog International, LC reserves the right to change features, specifications and design without notification and without incurring any obligation



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# IMPORTANT SAFETY INSTRUCTIONS

## Save these instructions

### Safety Instructions

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

#### 1. Read and follow all instructions:

2. **▲WARNING:** To reduce the risk of injury, do not permit children to use this product unless closely supervised at all times.
3. As per UL requirements (U.S.), a wire connector is provided on this unit to connect a minimum No. 8 AWG (8.4mm<sup>2</sup>) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 5 feet (1.5m) of the unit.
4. **▲WARNING:** For products provided with a cord-connected, ground-fault circuit-interrupter, the GFCI must be tested before each use. If the GFCI fails to operate properly, disconnect the power until the fault has been identified and corrected.
5. **▲DANGER:** Risk of Accidental Drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this spa unless they are supervised at all times.

6. **▲DANGER:** Risk of Injury. The suction fittings in the spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible. Never operate the spa if the suction fittings are broken or missing. Do not replace a suction fitting with one rated less than the flow rate marked on the original suction fitting.
7. **▲DANGER:** Risk of Electric Shock. As per UL requirements (U.S.), install spa at least 5 feet (1.5m) from all metal surfaces. A spa may be installed within 5 feet (1.5m) of metal surfaces if each metal surface is permanently connected by a minimum of No. 8 AWG (8.4mm<sup>2</sup>) solid copper conductor to the wire connector on the terminal box that is provided for this purpose.
8. **▲DANGER:** Risk of Electric Shock. Do not permit any electrical appliances, such as a light, telephone, radio, or television within 5 feet (1.5m) of the spa. These units DO NOT have an integral ground fault circuit interrupter. The installation of an integral ground fault circuit interrupter MUST be completed by a qualified Electrician and must meet all applicable electrical codes.

9. **▲WARNING:** To Reduce the Risk of Injury:
  - a. Water temperature in a spa should never exceed 104°F (40° C). Water temperatures between 100° F (38° C) and 104°F (40° C) are considered safe for a healthy adult. Water temperature in excess of 104° F (40° C) may be injurious to your health. Lower temperatures are recommended for young children and/or when spa use exceeds 10 minutes.
  - b. Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant, or possibly pregnant, women should limit spa usage when temperatures are in excess of 100° F (38° C).
  - c. Before entering the spa, measure the water temperature with an accurate thermometer since the tolerance of water temperature regulating devices varies.
  - d. The use of alcohol, drugs, or medication before or during spa use may lead to unconsciousness with the possibility of drowning.
  - e. Persons suffering from obesity or a medical history of heart disease, low or high blood pressure, circulatory system problems, and/or diabetes should consult a physician before using a spa.

- f. Persons using medication should consult a physician before using a spa. Some medications may induce drowsiness while other medication may affect heart rate, blood pressure, and/or circulation.
10. For Cord-Connected units: a) Replace damaged cord immediately. b) Do not bury cord. c) Connect to grounded, grounding-type receptacle only.
  11. **▲WARNING: PEOPLE WITH INFECTIOUS DISEASES SHOULD NOT USE A SPA OR HOT TUB.**
  12. **▲WARNING: TO AVOID INJURY, EXERCISE CARE WHEN ENTERING OR EXITING THE SPA OR HOT TUB.**
  13. **▲WARNING: DO NOT USE A SPA OR HOT TUB IMMEDIATELY FOLLOWING STRENUOUS EXERCISE.**
  14. **▲WARNING: PROLONGED IMMERSION IN A SPA OR HOT TUB MAY BE INJURIOUS TO YOUR HEALTH.**
  15. **▲CAUTION: MAINTAIN WATER CHEMISTRY IN ACCORDANCE WITH MANUFACTURER'S INSTRUCTION.**
  16. **▲CAUTION: TEST THE GROUND FAULT CIRCUIT INTERRUPTER BEFORE EACH USE OF THE SPA.**
  17. **▲CAUTION: ADEQUATE DRAINAGE MUST BE PROVIDED IF THE EQUIPMENT IS TO BE INSTALLED IN A PIT.**
  18. **▲WARNING: Risk of Fatal Hyperthermia.** Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6° F (37° C). The symptoms of Hyperthermia include dizziness, lethargy, drowsiness, and fainting. The use of alcohol, drugs, and/or medication can greatly increase the risk of fatal Hyperthermia. The effects of Hyperthermia include:  
Unawareness of impending hazard  
Failure to perceive heat  
Failure to recognize the need to exit the spa  
Physical inability to exit the spa  
Fetal damage in pregnant women  
Unconsciousness and danger of drowning
  19. **▲WARNING: Risk of Children Drowning.** Your spa cover is not rated as a safety cover. It is always wise to keep the spa cover securely fastened when not in use. This will help discourage children from attempting to enter the spa unsupervised.
  20. **▲WARNING: Risk of Drowning.** Use caution when bathing alone. Overexposure may cause nausea, dizziness, and fainting.
  21. **▲CAUTION: Risk of Injury.** Young children should be supervised so that they do not play with the appliance.
  22. **▲WARNING: Risk of Injury:** To avoid injury, exercise care when entering or exiting the spa. Surfaces can be slippery when wet. Do not step or sit on headrests or FilterCap™. Also, keep all breakable objects away from the spa area.
  23. **▲WARNING: Risk of Injury:** Short-term inhalation of high concentrations of ozone and long-term inhalation of low concentrations of ozone can cause serious physiological effects.
  24. **▲CAUTION: Unauthorized Access.** Secure the spa area against unauthorized access. Make sure all spa barriers (fences, enclosures, etc.) meet all applicable national and local codes. Keep spa cover on and locked when it is not being used.
  25. **▲CAUTION: Risk of Damage to Spa or Equipment.** By performing maintenance as described in this manual, the chance of damage to your spa and its equipment will be reduced. Never block the air vents that lead to the spa's equipment compartment, doing so may cause the spa to overheat.
  26. **▲WARNING: Risk of Electric Shock or Death.** Do not operate spa during severe weather conditions (e.g. electrical storms, tornadoes, etc.).
  27. **▲CAUTION: Non-Approved Accessories.** Using accessories not approved by Bullfrog

International, LC could void your warranty or cause other problems. Please consult your authorized Bullfrog Spa dealer.

- 28. **▲CAUTION:** Location of Your Spa. Locate your spa on a foundation that can support the maximum filled weight of your spa along with the weight of all the occupants using the spa (see Site Selection and Preparation). Also, locate your spa in an environment that can withstand repeated exposure to water and the possibility of a major spill.
- 29. **▲CAUTION:** Cordage shall be replaced only with a special cordage assembly available from the Manufacturer, its Service Agent, or similarly qualified persons in order to avoid a hazard.
- 30. **▲WARNING:** This appliance is not intended for use by young children or infirm persons without supervision.
- 31. **▲WARNING:** Before obtaining access to supply terminals, all supply circuits must be disconnected.

**▲WARNING:** Risk of Injury or Accidental Drowning: Do not use spa without filters and FilterCaps™ installed. The filters and FilterCap serve as a barrier against bodily entrapment against the filter suction fitting(s).

### Additional Instructions

(Canadian Installations Only):

- 32. A green-colored terminal or a terminal marked G, GR, Ground, Grounding or the international grounding symbol is located inside the supply terminal box or compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying this equipment.
- 33. At least two lugs marked “BONDING LUGS” are provided on the external surface or on the inside of the supply terminal box or compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the spa or hot tub to these terminals with an insulated or bare copper conductor not smaller than No. 6 AWG.
- 34. All field-installed metal components such as rails, ladders, drains, or other similar hardware located within 10 feet (3m) of the spa or hot tub shall be bonded to the equipment grounding bus with copper conductors not smaller than No. 6 AWG.
- 35. **▲WARNING:** Risk to Infants, Elderly, and Women Planning or Experiencing Pregnancy. Please consult your physician if the above applies to you or anyone using the spa.

### Warning Signs

<b>▲ WARNING</b>	
DURING PREGNANCY, SOAKING IN HOT WATER MAY CAUSE DAMAGE TO THE FETUS. LIMIT USE TO 10 MINUTES AT A TIME.	
<b>PREVENT DROWNING</b> 1. SPA HEAT SPEEDS UP THE EFFECTS OF ALCOHOL, DRUGS, OR MEDICINE AND CAN CAUSE UNCONSCIOUSNESS. 2. IMMEDIATELY LEAVE SPA IF UNCOMFORTABLE OR SLEEPY.	<b>PREVENT CHILD DROWNING</b> 1. WATER ATTRACTS CHILDREN. ALWAYS ATTACH A SPA COVER AFTER EACH USE. <b>PREVENT INJURY</b> 1. ALWAYS CHECK WATER TEMPERATURE BEFORE ENTERING SPA. WATER TEMPERATURE SHOULD NOT EXCEED 104°F (40°C).

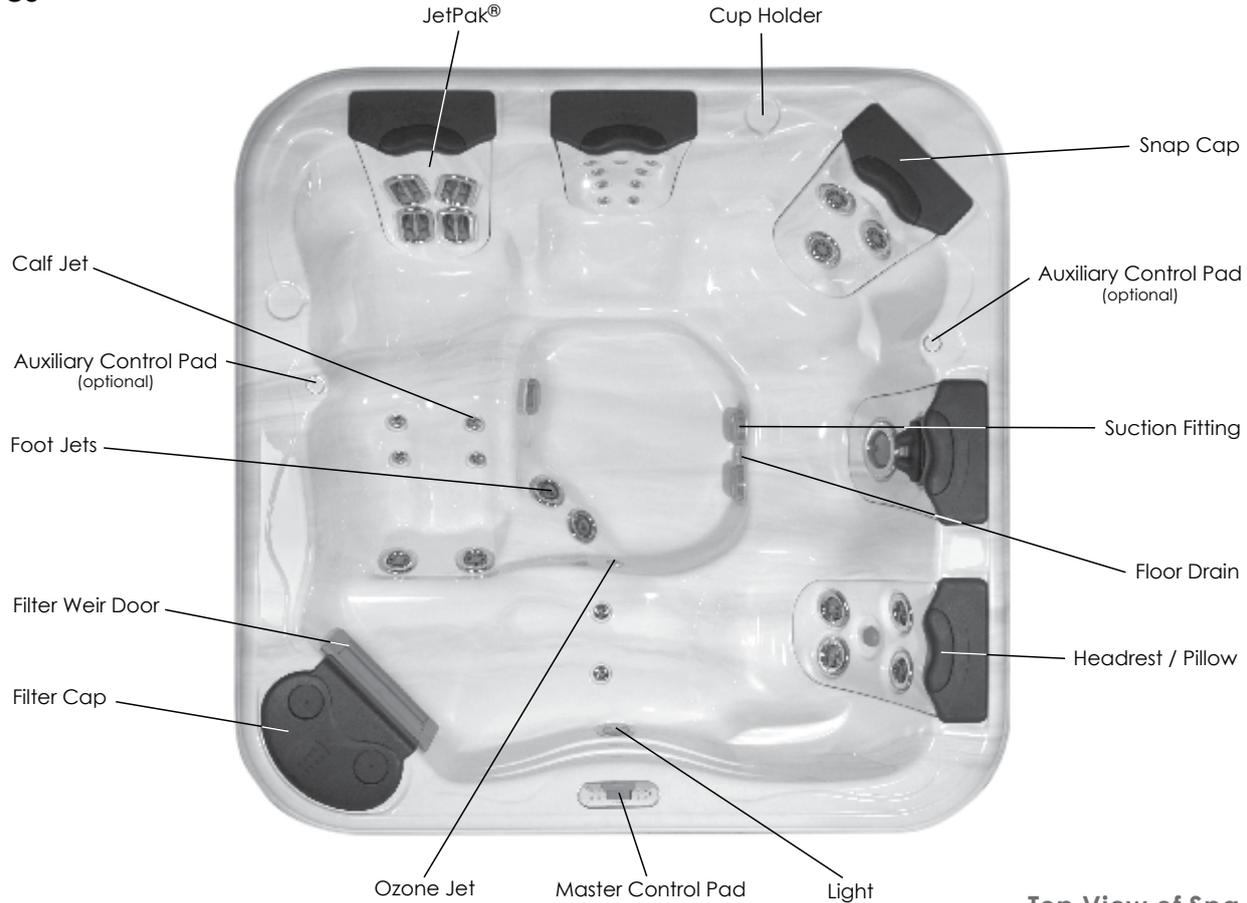
<b>▲ WARNING</b>	
<b>PREVENT DROWNING</b> 1. SUPERVISE CHILDREN AT ALL TIMES. 2. ATTACH SPA COVER AFTER EACH USE. 3. SPA HEAT CAN CAUSE HYPERTHERMIA AND UNCONSCIOUSNESS. 4. SPA HEAT IN CONJUNCTION WITH ALCOHOL, DRUGS, OR MEDICATION CAN CAUSE UNCONSCIOUSNESS.	<b>PREVENT ELECTROCUTION</b> 1. NEVER PLACE ANY ELECTRIC APPLIANCE WITHIN 5 FEET OF SPA. <b>PREVENT INJURY</b> 1. ALWAYS CHECK WATER TEMPERATURE BEFORE ENTERING SPA. WATER TEMPERATURE SHOULD NOT EXCEED 104°F (40°C).
NOTE: THIS MARKING IS TO BE REMOVED ONLY BY THE OWNER.	

<b>▲ WARNING</b>	
<b>PREVENT DROWNING</b> SUPERVISE CHILDREN AT ALL TIMES. ATTACH SPA COVER AFTER EACH USE. SPA HEAT CAN CAUSE HYPERTHERMIA AND UNCONSCIOUSNESS. SPA HEAT IN CONJUNCTION WITH ALCOHOL, DRUGS, OR MEDICATION CAN CAUSE UNCONSCIOUSNESS.	<b>PREVENT ELECTROCUTION</b> 1. NEVER PLACE ANY ELECTRIC APPLIANCE WITHIN 5 FEET OF SPA. <b>PREVENT INJURY</b> 1. ALWAYS CHECK WATER TEMPERATURE BEFORE ENTERING SPA. WATER TEMPERATURE SHOULD NOT EXCEED 104°F (40°C).

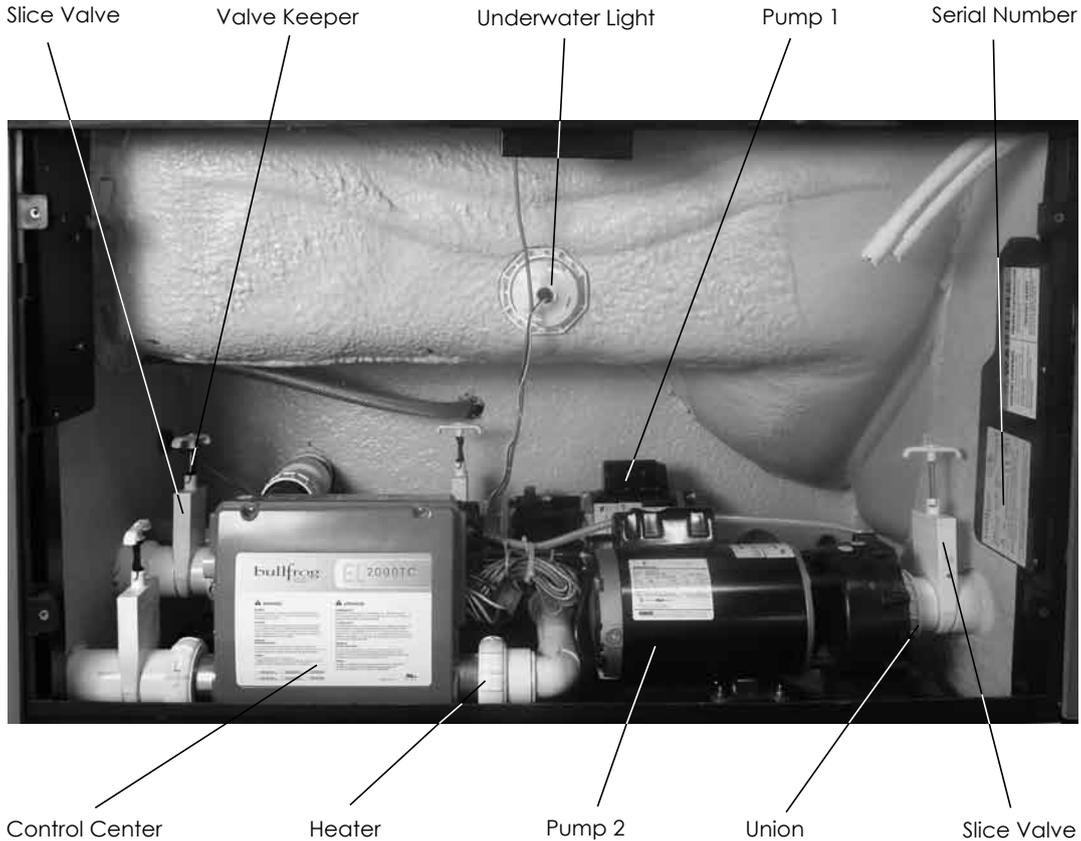
Included with the spa are three warning signs to inform users and guests of the risk involved with using a spa. All of these warning signs are suitable for indoor and outdoor use. Place these warning signs in a noticeable place adjacent to the spa. For free additional copies, contact your authorized Bullfrog Spa Dealer.

# SPA START UP

## Spa Features



Top View of Spa (Model 552 Shown)



**Equipment Compartment** (Model 552 Shown)

## Filling Your Spa

**Important:** Do not turn power on to the spa without water in the spa. Serious damage to the pump and heater may occur. Remove the equipment door by unscrewing the four screws.

**Step 1: Tighten Equipment Fittings:** Hand tighten all PVC pipe unions located in the equipment compartment. This will prevent the possibility of a leak.



**Step 2: Check Slice Valve Keepers:** Verify that a slice valve keeper is installed on each slice valve. Slice valve keepers prevent the slice valve from vibrating shut during shipment or operation. A slice valve that closes will result in a noisy pump due to the lack of water flow.



**NOTE:** Slice valves are not installed on the Series II 231, 251, or 362 models. For Series II models, omit this step.

**Step 3: Fill the Spa:** Fill the spa to the water level indication mark on the faceplate of the filter assembly by placing the hose into the filter compartment through the Filter Weir Door.



**IMPORTANT:** Air pockets can result inside the pumps and in the main plumbing intake if the spa is not filled through the filter compartment.

**NOTE:** The higher the water level in the spa, the fewer spa users the spa will accommodate before overflowing.

**NOTE:** For complete instructions on filling the spa, refer to *Changing Spa Water*.

**IMPORTANT:** Never fill the spa with soft water unless an appropriate mineral supplement is immediately added (see your authorized Bullfrog Spa dealer). If your water is extremely

hard, it is preferable to either dilute the water's hardness by blending the water with water from a water softener, or by the addition of a special water softening chemical (see your authorized Bullfrog Spa dealer).

**Step 4: Check for Leaks:** After the spa is filled, check all fittings and equipment in equipment compartment for signs of leakage **before** turning on the spa. Turn on pump(s), once again, check for leakage. If a leak is detected, tighten the fitting by hand. If the leak persists contact your authorized Bullfrog Spa dealer.

**Step 5: Install Cover:** The spa cover comes with tie-down straps and locking hardware that attaches the cover to the spa or decking. If your dealer did not install the cover, refer to the Cover Installation Instructions included with the cover.



# SPA OPERATION & CONTROLS

## Control System

**IMPORTANT:** Each Bullfrog Series I Spa is manufactured with Premier Control System. Each Series II Hot Tub is manufactured with a Basic Control System. Refer to the control pad diagrams and instructions to help identify your specific control system.

**▲WARNING:** This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instruction, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in subpart j of part 15 of the FCC rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the receiving antenna. Relocate the receiver with the respect to the spa. Move the receiver away from the spa. Plug the receiver into a different outlet so the receiver and spa are on different branch circuits and if necessary, consult your authorized Bullfrog Spa dealer or an experienced Radio/Television Technician for additional suggestions. You may

find the following booklet prepared by the Federal Communications Commission helpful, How to Identify and Resolve Radio-TV Interference Problems. This booklet is available from the U.S. Government Printing Office, Washington, DC 20402, and stock number 004-000-00345-4.

## Basic Control Systems (Series II Only)

### General



**Basic Control System One Pump**



**Basic Control System Two Pumps**

In spas equipped with an optional WellSpring circulation pump (referred to as “circ pump”), this circ pump acts as the filtration and heating pump for the spa water. For standard spas not equipped with a circ pump, Pump 1 (in low speed) is the pump which provides filtration and heating. In this section, the pump providing the filtration and heating (whether the circ pump or

pump 1) is referred to as the “filter” or “filtration” pump.

Some functions require pressing multiple buttons on the control pad in a certain sequence. This is indicated by a “+” sign in the instruction (for example: press temp + light to enter mode programming). Do not press the buttons at the same time or even too quickly, or the desired result may not occur.

Timeouts refer to a preset length of time that a function is programmed to operate before shutting off automatically. Certain conditions (filter or freeze) can cause a function to operate longer, while faults can cause a function to operate for a shorter length of time. The system keeps track of timeouts regardless of other conditions.

### Initial Startup

Before turning on the power to the spa, make sure the spa is properly filled with water. When your spa is first powered up, it will automatically go into “Priming mode”, which will last about 4 minutes. Press **temp** to exit the Priming mode early. Once the Priming Mode is finished, the control system will turn on the filter pump and begin to heat the water in Standard mode.

**Setting the Temperature:** 80°F-104°F (26°C-40°C)

Once the filter pump has been running for at least 2 minutes, the actual water temperature will

be displayed on the Liquid Crystal Display (LCD) on the control pad. Note: Any time the spa filter pump has not been running for a period of time, the LCD display will usually read “----“, which means the temperature is unknown because the temperature sensors in the heating unit require the water to be circulating past them for a couple minutes before calculating a true water temperature reading.

Unless changed by the user, the default temperature is factory set to 100°F (38°C). To change the spa water temperature, press **temp** once to display the current set temperature, then press **temp** additional times to increase (or decrease) the set temperature. To change the temperature adjustment direction (i.e.: from increase to decrease), pause 3-5 seconds between pressing **temp**, then push **temp** multiple times to desired temperature. After 3 seconds without pressing **temp**, the LCD will again display the current spa water temperature.

### Spa Operating Modes

A multi-button sequence is used to switch between Standard, Economy, and Sleep modes. Press **temp + light** to enter mode programming. Press **temp** to cycle through to desired mode, then press **light** to confirm selection.

- **Standard Mode (Std):** which is the factory default setting, checks and maintains the set temperature of the spa water every 30 minutes. Standard Mode is preferable when your spa will have steady, every day use, because this mode

maintains the spa water at the set temperature and is always ready for use. The drawback of Standard Mode is the pumps and heater cycle on every thirty minutes throughout the day, and therefore this mode uses more electricity than other modes. “Std” will appear in the display momentarily when you switch into Standard Mode.

- **Economy Mode (Ecn):** only heats the water during filter cycles—usually twice a day. Economy Mode is named such because it uses less electricity than Standard Mode. However, since Economy Mode only checks and maintains temperature during filtration cycles, the spa water temperature may drop a few degrees between the filter (heating) cycles depending on outside temperatures. For this reason, most spa owners using Economy Mode set their filter cycle times to correspond with the times of day when they are most likely to use their spa so the spa water is up to temperature and ready for use. Economy Mode is preferable for those who use their spa intermittently (2-3 times per week). When in Economy Mode, “Ecn” will appear solid in the display when the spa is heating and will flash intermittently when the spa is not heating.

When **jets 1** is pressed in Economy Mode, the spa goes into “Standard-In-Economy” mode (SE). The benefit of the SE feature is the spa will heat (as **jets 1** is pressed) for one hour, which allows the spa water to heat if someone is using the spa between filtration cycles. The spa reverts back to Economy Mode automatically after 1 hour.

- **Sleep Mode (SLP):** heats the spa during filter cycles to about 20°F (11°C) lower than the set temperature. The Sleep Mode uses the least electricity of any of the modes, but since it takes several hours to bring the spa water back up to set temperature for comfortable use, Sleep Mode is only recommended if the spa will not be used for 2-3 weeks or more. In Sleep Mode, “SLP” will appear on the display.

### Standby Mode (Sby)

Standby Mode idles all of the spa’s functions and should be used when changing filters or JetPaks, otherwise the pumps can automatically turn on at the start of a filtration cycle. Press **temp** then **jets 2** or **aux** to enter Standby mode. Press any button to exit this mode.

### Jets 1

Press **jets 1** to turn pump 1 on and off and to shift between low and high speeds. If left running, the low speed will automatically turn off after 2 hours and the high speed will turn off after 30 minutes. In non-circ pump spas, pump 1 turns on in low speed automatically during filter cycles, and it cannot be turned off with the control panel **jets 1** switch.

NOTE: When in standard mode, the filter pump (either pump 1-low speed or optional circ pump) will activate for at least 2 minutes every 30 minutes to detect the spa temperature and will heat to set temperature (if needed).

## Jets 2 (only available on 2 pump spas)

If your spa is equipped with a two jet pump system, press **jets 2** to turn pump 2 on or off and to shift between low and high speeds. If left running, the pump will turn off automatically after 30 minutes.

NOTE: If the spa does not have two pumps, the **jets 2** button will be labeled **aux** on the control pad.

## Light

Press **light** to toggle the light on and off. The light will turn off automatically after 4 hours.

## LED Light (optional)

Press **light** button to turn the LED light on and off. To toggle between all the LED color options, press the **light** button on, then off, then wait about 1 second and turn on again. A different color option will appear. The LED light will turn off automatically after 4 hours.

## Preset Filter Cycles

There are two filter cycles per day. The first filter cycle begins 6 minutes after the spa is powered up. The second filter cycle begins 12 hours after the start of the first cycle. Most spa owners with basic control systems power up their spa at approximately 6:00-7:00 a.m. so the morning and evening filtration cycles are close to when the spa is most likely to be used (see “Economy Mode” paragraph above). The filtration pump (either pump 1 or circ pump) and ozone purifier\* run during filtration cycles. In addition, all jet pumps will run for the first 10 minutes of each filter

cycle to purge the JetPaks™ and JetPods™. The factory filter cycle duration is set for 2 hours twice per day for non-circ models, and 6 hours twice per day for circ pump models. Filter cycle duration can be programmed by the spa owner for one hour up to 12 hours (F1-F12).

To change the filter cycle duration, press **temp + jets 1**. Press **temp** to cycle through the 1 to 12 hour filter duration options (F1-F12). Press **jets 1** to select the desired filter duration. Press **temp** again to cycle through the options for number of filter cycles per 24 hour period. The display will show three options: “dn” (for day and night), “d” (day only), or “n” (night only). Press **jets 1** to select desired option. Press **jets 1** again to exit the program.

Note: For most applications, “dn” (day and night) filter cycles is recommended as two 2-hour filter cycles 12 hours apart is better than one 4 hour filter cycle once per day. For continuous filtration, use F12 and dn. Allowing the filter pump to operate for extended periods of time with the cover on the spa will result in a rise of the spa water temperature. During warmer months of the year, it is advisable to set the duration of the filtration cycle to the minimum level needed to keep the water clean.

## Freeze Protection

If the temperature drops to 44°F (7°C) within the heater, the pump(s) automatically activates to provide freeze protection. The pump will stay on 4 minutes after the sensor has detected the temperature has reached 45°F (7°C) or higher.

## \*Ozone Purifier (optional)

The ozone purifier runs during filter cycles. The ozone is disabled during spa use by either turning pump 1 to high speed or **pump 2** to high or low speed (for non-circ spas), or, for a circ pump spa, by turning either pump 1 or pump 2 to any speed.

Icon Legend	
	Heat Icon - Indicates different stages of heating
	Jets Icon - Spins fast on high speed/spins slow on low speed
	Light Icon

## Premier Control System (Series I Spas)

### General



Premier Control System One Pumps



Premier Control System Two Pumps

In spas equipped with an optional WellSpring circulation pump (referred to as “circ pump”), this circ pump acts as the filtration and heating pump for the spa water. For standard spas not equipped with a circ pump, Pump 1 (in low speed) is the pump which provides filtration and heating. In this section, the pump providing the filtration and heating (whether the circ pump or pump 1) is referred to as the “filter” or “filtration” pump.

Some functions require pressing multiple buttons on the control pad in a certain sequence. This is indicated by a “+” sign in the instruction (for example: press temp + light to enter mode programming). Do not press the buttons at the same time, however do press the buttons one right after another within 3 seconds.

Timeouts refer to a preset length of time that a function is programmed to operate before

shutting off automatically. Certain conditions (filter or freeze) can cause a function to operate longer, while faults can cause a function to operate for a shorter length of time. The system keeps track of timeouts regardless of other conditions.

### Initial Startup

Before turning on the power to the spa, make sure the spa is properly filled with water. When your spa is first powered up, it will automatically go into Priming mode (Pr) that will last for up to 4 minutes. Press warmer or cooler to exit the Priming mode early. Once the priming mode has completed, the control system will turn on the filter pump and begin to heat the water in Standard mode.

### Setting the Time

After initial Prime mode, the TIME icon will appear on the control panel’s liquid crystal display (LCD). To set the time, press time + mode/prog. Select the hour by pressing warmer (to increase hour) or cooler (to decrease hour). Each press changes the time by 1 hour. Once the hour is correct, press mode/prog to enter the correct hour and switch to minutes. Select minutes by pressing warmer (for up) or cooler (for down). Each press changes the time by 1 minute. Either press time to save current time and exit, or if desired, press mode/prog to enter the optional filter cycle programming (see Custom Filter Cycles later in this section).

**NOTE:** In the event of power loss to the spa, the time setting is saved for up to 72 hours.

### Setting the Temperature: 80°F-104°F (26°C-40°C)

Once the filter pump has been running for at least 2 minutes, the actual water temperature will be displayed on the Liquid Crystal Display (LCD) on the control pad.

Note: Any time the spa filter pump has not been running for a period of time, the LCD display will usually read “----“, which means the temperature is unknown as the temperature sensors in the heating unit require the water to be circulating past them for a couple minutes before calculating a true water temperature reading.

Unless changed by the user, the default temperature is factory set to 100°F (38°C). To change the spa water temperature, press warmer or cooler once to display the current set temperature, then within 2 seconds press **warmer** to raise set temperature or **cooler** to lower set temperature. Pressing **warmer** or **cooler** multiple times raises or lowers set temperature one degree each time the button is pressed. After 3 seconds without pressing **warmer** or **cooler**, the LCD will again display the current spa water temperature.

### Spa Operating Modes

Press **mode/prog** to enter mode programming, then press **cooler** to cycle through the operating modes (Standard, Economy and Sleep). Select the desired mode by pressing **mode/prog**.

- **Standard Mode (Std):** which is the factory default setting, checks and maintains the set temperature of the spa water every 30 minutes. Standard Mode is preferable when your spa will have steady, every day use, because this mode maintains the spa water at the set temperature and is always ready for use. The drawback of Standard Mode is the pumps and heater do cycle on every thirty minutes throughout the day, and therefore this mode uses more electricity than other modes. “Standard” will appear in the display when in Standard Mode.
- **Economy Mode (Ecn):** only heats the water during filter cycles—usually twice a day. Economy Mode is named such because it uses less electricity than Standard Mode. However, since Economy Mode only maintains and heats water temperature during filtration cycles, the spa water temperature may drop a few degrees between the filter cycles depending on outside temperatures. For this reason, most spa owners using Economy Mode set their filter cycle times to correspond with the times of day when they are most likely to use their spa so the spa water is up to temperature and ready for use. Economy Mode is preferable for those who use their spa intermittently (2-3 times per week). When in Economy Mode, “Economy” will appear in the display. When **jets 1** is pressed in Economy Mode, the spa goes into “Standard-In-Economy” mode (SE). The benefit of the SE feature is the spa water will heat between filtration cycles (assuming **jets 1** is pressed)

allowing someone to use the spa. The spa reverts back to Economy mode automatically after 1 hour.

- **Sleep Mode (SLP):** heats the spa during filter cycles to about 20°F (11°C) lower than the set temperature. The Sleep Mode uses the least electricity of any of the modes, but since it takes several hours to bring the spa water back up to set temperature, Sleep Mode is only recommended if the spa will not be used for 2-3 weeks or more. In Sleep Mode, “Sleep” will appear on the display.

#### **Standby Mode (Sby)**

Standby Mode idles all of the spa’s functions and should be used when changing a filter or a JetPak, otherwise the pumps can automatically turn on at the start of a filtration cycle. Press temp then **jets 2** (or **aux**) to enter Standby mode. Press any button to exit.

#### **Filter Cycles**

Filter cycles are preset at the factory to run twice per 24 hour period—one starting at 8:00 a.m. and one starting at 8:00 p.m. These times are based on the internal spa clock. The filtration pump (either pump 1 or optional circ pump) and the ozone purifier\* (see Ozone Purifier section) run during filtration cycles. In addition, all jet pumps will run for the first 10 minutes of each filter cycle to purge the JetPaks™ and JetPods™. The factory setting filter cycle duration is set for 2 hours each cycle (4 hours per day) for non-circ models, and 6 hours each cycle (12 hours per day)

for circ pump models. Filter cycle start and end times, as well as filter cycle duration can be custom programmed by the spa owner.

#### **Custom Filter Cycles:**

Note: To ensure adequate water filtering, Bullfrog recommends that custom filter cycles be at least 2 hours twice per day for non-circ pump models and 6 hours twice a day for circ pump equipped models. Bullfrog also recommends filter cycles be programmed to begin 12 hours apart, as two 2 hour filter cycles 12 hours apart is better than one 4 hour filter cycle in a day. Since Bullfrog Spas are so well insulated, programming the filter pump to operate for extended periods of time with the cover on the spa will result in a rise of the spa water temperature. During warmer months of the year, it is advisable to set the duration of the filtration cycle to the minimum level needed to keep the water clean.

To program custom filter cycle settings, press **time + mode/prog + mode/prog + mode/prog** within 3 seconds. The PROGRAM, FILTER 1, and START TIME icons will appear on the display. Press **warmer** or **cooler** to choose filter cycle 1 start time hour. Press **mode/prog** to save the hour. Press **warmer** or **cooler** to choose the filter 1 start time minutes. Each press changes the start time by 5 minutes. Press **mode/prog** to enter the minutes. Press **mode/prog** to see the PROGRAM, FILTER 1, and END TIME icons. Adjust the filter 1 cycle end time hour and minutes as outlined above using the **warmer** or **cooler** and **mode/prog** buttons. Next press

**mode/prog** to see the PROGRAM, FILTER 2, and START TIME icons. Proceed as outlined above to enter the filter 2 start and end times. After the filter 2 end time is entered, press **mode/prog** to confirm the new filter cycle times into the system and display the current water temperature. Press **time** at any time during filter cycle programming sequence to save the values entered up to that point and exit programming.

### Jets 1

Press jets 1 to turn pump 1 on and off and to shift between low and high speeds. If left running, the low speed will automatically turn off after 2 hours and the high speed will turn off after 30 minutes. In non-circ pump spas, pump 1 turns on in low speed automatically during filter cycles, and it cannot be turned off with the control panel jets 1 switch.

NOTE: When in standard mode, the filter pump (either pump 1-low speed or optional circ pump) will activate for at least 2 minutes every 30 minutes to detect the spa temperature and will heat to set temperature (if needed).

### Jets 2 (only available on two pump spas)

If your spa is equipped with a two jet pump system, press **jets 2** to turn pump 2 on or off and to shift between low and high speeds. If left running, the pump will turn off automatically after 30 minutes.

NOTE: If the spa does not have two pumps, the **jets 2** button will be labeled aux on the control pad.

### Auxiliary Jet(s) Control

An optional auxiliary control pad(s) on the side of the spa can also activate the pump(s). NOTE: This option is not available on Series II Hot Tub models.

### Light

Press **light** to toggle the light on and off. The light will turn off automatically after 4 hours.

### LED Light (optional)

Press light button to turn the LED light on and off. To toggle between all the LED color options, press the **light** button on, then off, then wait about 1 second and turn on again. A different color option will appear. The LED light will turn off automatically after 4 hours.

### Option

This button does nothing by itself; however, it is used as part of the Invert sequence described below.

### Invert Display

Press **warmer** or **cooler + option** to change the orientation of the LED display.

### Freeze Protection

If the temperature drops to 44°F (7°C) within the heater, the pump automatically activates to provide freeze protection. The pump will stay on 4 minutes after the sensor has detected the temperature has reached 45°F (7°C) or higher.

### Locking the Control Panel

Press **time + jets 1 + warmer** within 3 seconds to

lock the control pad. When locked, the Panel Lock (PL) indicator light will light. All buttons will be frozen except the time button. To unlock the panel, press **time + jets 1 + cooler**.

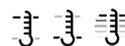
### Locking the Set Temperature

Press **warmer** or **cooler + time + jets 1** + warmer within 3 seconds to activate the lock. The TL indicator light will light when the set temperature is locked. To unlock the set temperature, press **warmer** or **cooler + time + jets 1 + cooler**.

### \*Ozone Purifier (optional)

The ozone purifier runs during filter cycles. The ozone is disabled during spa use by either turning pump 1 to high speed or pump 2 to high or low speed (for non-circ spas), or, for a circ pump spa, by turning pump 1 or pump 2 on at any speed.

### Icon Legend



Heat Icon - Indicates different stages of heating



Jets Icon - Spins fast on high speed/spins slow on low speed



Light Icon

## Spa & Yard Stereo System™ (optional)

The Spa & Yard Stereo System includes an environment-rated, marine-grade audio system and CD player with spa-side controls and Bose® speakers. Enjoy a full-range of lifelike sound with wide, even dispersion for clean and clear audio while in your spa and in your yard. Before operation read and follow all safety procedures and warnings found in the Owner's Manuals for the speakers and audio system which are bundled with this product

### General Cleaning

The robust components and materials of the Spa & Yard™ Stereo allow for normal care, maintenance, and exposure to water. For normal cleaning, use a mild dishwashing soap or a window cleaner. For stubborn stains and water deposits, use a mild liquid cleaner or a mild detergent. To apply these cleaners, use a soft, damp cloth or sponge. Rinse well and if desired, dry with a clean cloth.

### Raising Speakers to “Spa” Position

**Step 1:** While facing the stereo system, hold the left speaker with the right hand and lightly press it towards the hot tub until the back of the speaker makes contact with the speaker housing.

**Step 2:** While the speaker is pushed back, use the left index finger to depress the release button.



**Step 3:** Lift up the left speaker until both speakers are situated in the “spa” position.



**▲WARNING:** To avoid pinching, the operator must maintain control of the speaker with the hand indicated at all times during the raising and lowering of the speakers.

### Lowering Speakers to “Yard” Position

**Step 1:** While facing the stereo system, hold the left speaker with either hand and push the left speaker by the grill plate downward.



**Step 2:** Continue to push the left speaker down until both speakers are returned to the “yard” position and the left speaker is locked securely in place.



**NOTE:** The speaker locking mechanism only engages when speakers are situated in the “yard” position and affects only the left speaker.

## JETPAKS® & JETTING

### Interchanging JetPaks

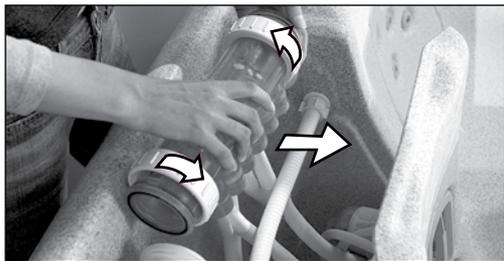
**NOTE:** Due to its large amounts of plumbing and jets, the NeckBlaster™ and Neck Masseur JetPaks will only fit in the Lounger or Recliner (corner seats).

**Step 1:** Put the spa in Standby mode, this will prevent the pump(s) from activating (see Control System).

**Step 2:** Carefully, remove the head rest and SnapCap™ by lifting upwards.

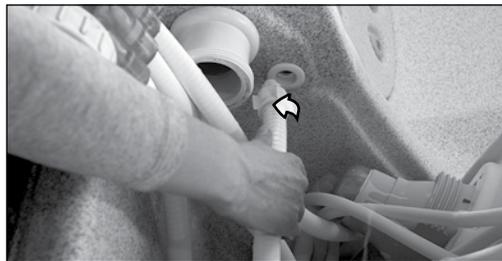


**Step 3:** Push the JetPak forward until you have enough room to reach the two PVC water unions and air-line union.



**Step 4:** Loosen the two PVC unions, pull the manifold out from in between the two water unions and remove the JetPak from the JetPod™.

**Step 5:** Disconnect the air line union.



**Step 6:** Exchange JetPaks®.



**Step 7:** Reattach the JetPaks by reversing steps

**NOTE:** When changing JetPaks, be aware that spa models with two pumps have an orange plug called a JetZone™ Divider factory installed in the mainchannel pipe either between seats 2 & 3 (for models 462, 562, 552) or between seats 3 & 4 (for models 662 & 682). Ensure this JetZone Divider remains in place during JetPak changing. This JetZone Divider isolates water being pumped from pump 1 from water being pumped by pump 2, and must remain in place for proper spa operation. **Never operate a two pump spa without a JetZone Divider in place as serious damage to the pump(s) may occur.** If you are missing this divider or have questions, please call your authorized Bullfrog Dealer.



# Jetting

## Jet Types

A unique combination of the finest jets available are chosen to optimally balance each JetPak with ideal performance and massage intensity. You can achieve virtually limitless therapy options by adjusting many of the jets for a custom experience.

## Adjustable Jets

To adjust the water flow on adjustable jets, simply turn the outer ring.

- To increase jet water pressure, turn the outer ring counter clockwise
- To decrease jet water pressure, turn the outer ring clockwise

Some jets can be adjusted by means of a valve located directly on the JetPak.

- To increase jet pressure, turn the valve counter clockwise.
- To decrease jet pressure, turn the valve clockwise.

**NOTE:** Never shut all the jets off at the same time.



Single Pulse



Twin Pulse



Pulse Massage



Aurora Fall



Whirlpool



Directional



Handheld



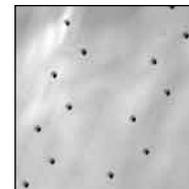
Duo Blaster



Jumbo Storm



RPM



Shower



Verta'ssage



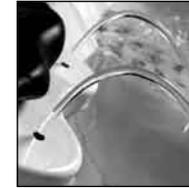
Micro VSR



Shiatsu



Duo Directional



Crystal Laminar

## ACCESSORIES



**JetPaks**

Increase your collection. The JetPak system is the only system in the world that allows you to upgrade your spa as your therapy needs change.



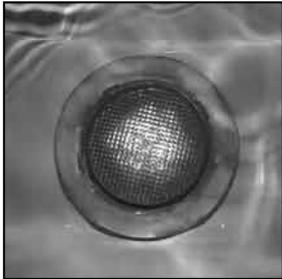
**Cover Lifter**

The simple design allows one person to easily cover and uncover the spa. As a bonus, this convenient device uses the cover to create a wonderful privacy wall.



**Remote SpaMonitor**

Use the wireless remote to monitor and control your spa from any room in the house. This unit provides peace of mind with a built-in alarm that alerts you of needed spa equipment maintenance.



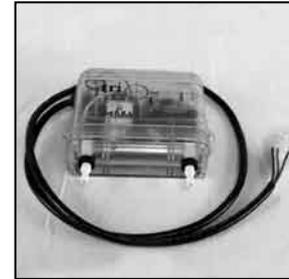
**LED Lighting**

Add color and flair to your spa with a 28-bulb lighting system. Enjoy a nighttime show of cycling color with varying intensities or set to your favorite relaxing color.



**DuraSteps**

Provide safe and easy access to your spa with steps that are color-matched to the EternaWood™ cabinets. DuraSteps are maintenance-free and offer years of trouble-free service.



**Ozone**

Featuring Corona Discharge Electrode Technology, this powerful Ozone unit helps to purify your spa water and keep it crystal clear.

Bullfrog offers a wide variety of spa accessories that help enhance your spa experience. For a complete listing of all of our accessories, visit us online at:

[www.bullfrogspas.com](http://www.bullfrogspas.com)

# SPA WATER CHEMISTRY

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## Chemicals

Properly testing and treating your spa water is essential for the health of the spa as well as the people using it. Proper chemical maintenance will help control and prevent the following:

- Bacteria, algae, and fungi, which can spread disease and infection to humans
- Staining and scale build-up on the spa shell, equipment, and piping
- Clogged filters

## Starting the Spa with New Water

**IMPORTANT:** Never fill the spa with soft water unless an appropriate mineral supplement is immediately added. If your water is extremely hard, it is preferable to either dilute the water's hardness by blending the water with water from a water softener, or by the addition of a special water softening chemical. For more information, contact your authorized Bullfrog Spa dealer.

**Step 1:** Add the prescribed dose of Stain and Scale Inhibitor while filling the spa. This will provide the initial protection against staining and scaling. Once the spa is filled, add the prescribed dose of Water Clarifier. This will clear the water of any micro-particulates that may be in the new water.

**Step 2:** If possible, have your authorized Bullfrog Spa dealer test the calcium hardness (CH) of

your spa water. Adjust the CH to 150-200 parts per million (PPM).

**Step 3:** Test and adjust the Total Alkalinity (TA). TA should measure 125 to 150 PPM.

**Step 4:** Test and adjust the pH. Water pH should measure 7.4 to 7.6.

**Step 5:** After the spa water has circulated for 1 hour, Super Sanitize the water by adding 2 teaspoons (10cc) of Granular Chlorine (Dichlor-type only) or 4 teaspoons (20cc) of Granular Bromine per 200 gallons (909.2l) of spa water. (For complete details, refer to the Super Sanitation section.) After several hours, check sanitizer level and adjust, if necessary, to the following:

## Maintaining Spa Water Sanitizer and pH Levels

It is important to test and adjust the sanitizer and pH levels of your spa on a frequent basis. These tests should be performed prior to each use of the spa. At a minimum, it is recommended that you test the spa water 2-3 times a week, regardless of use.

Always test the pH level before you test the sanitizer level. If the pH level is not within the correct range (7.4-7.6), make the necessary adjustments.

## Additional Chemical Needs

Water conditions can be very different from region to region. Please have your local dealer perform a complete water analysis before or very soon after startup.

The following list of chemicals may be part of your chemical kit or may be necessary to your specific region. These can be further explained in the chemical kit or by your local dealer.

- Total alkalinity Increaser (PH Buffer)
- Calcium Hardness
- Stain & Scale Control
- Foam Control
- Water Clarifier

## Super Sanitation

Normal sanitation does not eliminate Chloramines (trapped Chlorine), Bromamines (trapped Bromine), along with other non-filterable wastes, such as perspiration, oils, hair sprays, etc. that can build up in the water. These substances make the water unattractive in appearance and odor, and can interfere with sanitizer effectiveness. Super Sanitizing (or "shocking" or "Super Chlorinating") the spa water is achieved when the sanitizer level reaches or exceeds 10.0 PPM with granular Chlorine (Dichlor), or 22.0 PPM with granular Bromine

(Bromine concentrate). Super Sanitation can also be achieved with a non-Chlorine shock (Potassium Peroxymonosulfate or equivalent). Contact your authorized Bullfrog Spa dealer for assistance.

When Super Sanitizing your spa water, you should allow the high level of sanitizer to off-gas by opening the spa cover at least half way for a minimum of 20 minutes. Failure to allow high concentrations of sanitizer to off-gas with the spa cover open may result in pillow and cover damage. Such damage is not covered under the terms of your spa's warranty.

**▲WARNING:** Fumes caused from off-gassing your spa can be hazardous. Please keep all children clear of the spa and surrounding areas until fumes have dissipated.

## Cloudy Water Prevention & Control

There are two basic reasons that spa water becomes cloudy. Non-filterable liquid waste (e.g. perspiration) have contaminated the water. To remove these substances, Super Sanitize the water. Or, non-filterable micro-particulate waste (e.g. dust) has contaminated the water. To remove these substances use a Water Clarifier.

**▲WARNING:** Trichlor Chlorine tablets should never be used in a portable spa. Dissolve rate, potency and the extreme low pH of this chemical can cause severe damage to the spa surface and components. Use of Trichlor Chlorine tablets will void the warranty.

**▲CAUTION: Important Instructions.** Always follow chemical manufacturers' instructions

**▲WARNING:** Never leave an open spa unattended, especially if there are children present



# SPA MAINTENANCE

## Changing Spa Water

As you use your spa, soap and detergent residues from your skin and bathing suits, along with other substances from maintaining the spa's water chemistry will accumulate in the spa water and make maintaining the water more difficult. Rinsing your bathing suits, and showering without soap prior to entering your spa will increase the life of your spa water. Depending upon usage, the spa water will need to be changed every 1-4 months or when the water chemical levels become difficult to manage. When changing spa water, remove all JetPaks®. Clean the shell and JetPod™ areas with a spa surface cleaner. See Spa Shell Care. Clean the other areas of the spa, including JetPaks, with a spa surface cleaner as necessary.

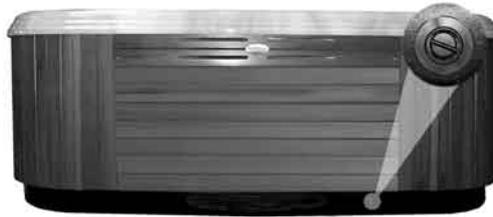
**IMPORTANT:** Drain your spa to an area that can handle a large quantity of water. If draining water onto vegetation, make sure that the sanitizer level (Chlorine or Bromine level) of the water is less than 0.5 PPM.

**▲WARNING:** Avoid drainage that can lead into basement window wells or any other area where damage could occur.

### To Drain Your Spa:

**Step 1:** Turn-off main electrical breaker to spa.

**Step 2:** Locate drain spout below equipment compartment door.



**Step 3:** Pull the drain spout out with a slight clockwise turn. Use pliers if needed.



**NOTE:** Drain spout is fully extended at approximately 2 inches.

**Step 4:** Remove drain cap.



**NOTE:** The drain spout will not drain when fully extended.

**Step 5:** Attach a standard garden hose. Push the drain spout in halfway to actuate the drain.



**NOTE:** The Spa will drain about 5 gallons per minute. Ensure that the drainage is in an area safely away from window wells or basement entries.

**Step 6:** Once the spa is fully drained, pull the drain spout out all the way, remove hose, replace the drain cap and push drain in all the way.

## To Refill Your Spa:

▲**WARNING:** When refilling the spa, always Super Sanitize the new water by adhering to the instructions in the Water Chemistry section.

**Step 1:** To avoid air pockets in the pump(s), refill the spa with water by placing the hose into the filter compartment through the Weir door. Fill to the water level indication on the faceplate of the filter assembly.

**Step 2:** Restore electrical power supply.

**Step 3:** Press any button to reset the control system.

**Step 4:** Reattach the equipment compartment door.

**Step 5:** Following instructions in *Starting the Spa with New Water*.

**NOTE:** The higher the water level in the spa, the fewer spa users it will be able to handle.

## Filter Cleaning

It is recommended that the filter cartridge(s) be cleaned every 3-6 weeks or as needed. Replace the filter cartridge(s) every 1-2 years or when necessary.

To maintain warranty protection, use only genuine Bullfrog Filter Cartridge replacements. To clean your filter cartridge(s), complete the following:

▲**CAUTION:** Never operate spa with the filter(s) removed.

**Step 1:** Place the spa in Standby mode.

**Step 2:** Remove FilterCap™.



**Step 3:** Remove cartridge(s).



**Step 4:** Using a garden hose with a nozzle or other high-pressure device, clean cartridge(s). Work top to bottom on each pleat.



- To remove collected suntan lotions or body oils, soak cartridge(s) in warm water with a Filter Cleaner or detergent.

- To remove calcium deposits, soak cartridge(s) in a plastic container using a 1:10 ratio of Muriatic acid to water solution. Calcium deposits indicate a high spa pH, which should be corrected.

**Step 5:** Reinstall cartridge(s) and FilterCap.

**Step 6:** Press any button to reset the control system.

**IMPORTANT:** Using a brush to clean a filter cartridge could cause damage to the cartridge.

## Light Bulb & LED Replacement

To replace a burned out or defective light bulb or LED, complete the following:

**Step 1:** Turn off the electrical power at the breaker box.

**Step 2:** Remove the equipment compartment door.

**Step 3:** Locate the back of the light fixture.

### For standard light bulb replacement:

**Step 4:** Grasp the light bulb holder (located on the back of the light fixture) and twist counter-clockwise to release the light from the fixture.

**Step 5:** Remove the light bulb by pulling it straight out of the light bulb holder.

**Step 6:** Replace the light bulb and reinstall the light bulb holder.

### For LED replacement:

**Step 4:** Insert a small standard screwdriver into the tabbed slot.

**Step 5:** Carefully pry off the back light fixture cover.

**Step 6:** Remove the LED assembly by pulling it straight out. Replace the LED. Reinstall the back cover of light fixture.

### For both lighting systems:

**Step 7:** Replace the equipment compartment door.

**Step 8:** Restore the electrical power supply.

NOTE: For alternate lighting systems, contact your authorized Bullfrog Spa dealer.

## Spa Shell Care General Cleaning

For normal cleaning, use a mild dishwashing soap, window cleaner, or other products recommended by your local authorized Bullfrog dealer. For stubborn stains, use a mild acrylic cleaner or a mild detergent. To apply these cleaners, use a soft, damp cloth or sponge. Rinse well and dry with a clean cloth. To clean hard water stains, remove light scratches and protect your spa shell, contact your authorized Bullfrog Spa dealer.

### Cleaning the Scum Line

With normal use of the spa, oils, lotions, and hairspray will build up on the surface of the water. This will leave a scum line around the perimeter. This can be easily removed using a spa surface cleaner or its equivalent. Avoid using cleaning agents that leave suds in the water.

**▲WARNING:** Never allow your spa surface to be exposed to alcohol, acetone (nail polish remover), nail polish, drycleaning solution, lacquer thinners, gasoline, pine oil, abrasive cleaners, or any other household chemicals other than those listed. These chemicals can void the warranty.

## Spa Cabinet Care

The EternaWood™ cabinet components are made to provide many years of maintenance-free service. For normal cleaning, use a mild

dishwashing soap. For stubborn stains, contact your authorized Bullfrog Spa dealer.

## Spa Cover Care

Your spa cover is warranted by its manufacturer. Although basic instructions are provided below, it is important that you refer to the information that came with the cover. The manufacturer provides detailed information on caring for your spa cover and what to do to protect its warranty.

**▲WARNING:** A non-secured or improperly secured cover may pose a safety threat to children and may also cause damage or injury if blown off by wind. Always remove entire cover before using the spa.

**IMPORTANT:** Do not stand, sit, or place any item on the cover that could damage it. Gently remove any snow accumulations over 2" (5.08cm). Do not use any cleaners other than those recommended by the manufacturer. Always secure the cover with all of the cover locks when not in use, whether the spa is empty or full of water. **Cleaning the Spa Cover**  
At least monthly, clean the spa cover.

**Step 1:** Remove the cover and lay it down on a flat, clean surface near a garden hose.

**Step 2:** Rinse the cover to remove any loose debris.

**Step 3:** Clean the top (vinyl) of the cover with a mild solution of dishwashing soap, or other cleaner recommended by your local authorized Bullfrog dealer. Apply cleaner with a soft bristle brush.

Using a gentle circular motion, scrub the cover, careful to not let any of the cover dry before rinsing with water.

**Step 4:** Rinse the cover thoroughly and dry with a clean cloth.

**Step 5:** Use saddle soap (never a petroleum-based product) to condition the cover per the manufacturer's instructions.

**Step 6:** Wipe and rinse any dirt from the bottom of the cover.

**Step 7:** Replace the cover and secure the locks.

**NOTE:** To remove tree sap, use lighter fluid (the type used in cigarette lighters). Use sparingly. Immediately, apply saddle soap to the area.

## Miscellaneous Care

### Cleaning and Protecting the Headrests

Regularly, clean all headrests with mild soap, water, and a clean cloth. Monthly, use a non-petroleum-based product such as 303 Aerospace Protectant manufactured by 303 Products, Inc. This will maintain water resistance and luster of the product.

**NOTE:** Headrest discoloration is caused by improper water chemistry and is not covered under the Bullfrog warranties.

### Vacuum the Spa

Debris from wind, trees, and users will occasionally accumulate on the bottom of the spa. The filtration system will remove the smaller

debris; however, debris that is too large or heavy will have to be removed by a spa vacuum. If you do not have a spa vacuum, contact your authorized Bullfrog Spa dealer.

## Pillow Care

1. Don't sit on them or slide over them into the spa or they will tear.

2. **IMPORTANT:** Remove the pillows when shocking the spa or when sanitizer levels are high. Leave cover open for at least 30 minutes after shocking to ensure pillows are not affected.

3. Clean the pillow with rubbing alcohol and use a conditioner, such as Armor All® monthly.

## Freeze Prevention

In regions where low temperatures fall below 5°F (-15°C), it is recommended that a 2" (5.08cm) insulation board or blanket be secured to the backside of the spa equipment compartment door.

**IMPORTANT:** When daytime outside temperatures reach 60°F (15.6°C), the equipment compartment insulation must be removed to prevent overheating of the equipment.

## Low-Use or No-Use Periods

During certain times of the year, you may not use the spa on a frequent basis. For these low-use or no-use periods, consider the following:

## No Use for Two to Six Weeks

If the spa will not be used for at least two weeks, lower the temperature to the lowest setting of 80°F (26°C) or place in Sleep Mode. Lowering the temperature will cut the cost of operation, however; you will need to adjust the temperature setting approximately 4 hours before use in order to heat the spa to 100°F (38°C).

**IMPORTANT:** During all low- and no-use periods, be sure to maintain the spa water as per the instructions in the Water Chemistry section.

**IMPORTANT:** For all no-use periods, and on a weekly basis, be sure to have someone visually check that the spa is functioning correctly and to also maintain the spa water as per the instructions under the Water Chemistry section. Not doing so may lead to corrosion, staining, and/or scaling to the spa and its equipment. During periods of freezing temperatures, a spa that has malfunctioned may be subject to damaged plumbing or equipment as a result of ice buildup within the spa. If the spa cannot be checked and maintained on a weekly basis, then consider winterization.

## No use for over six weeks

When you are not planning to use the spa for six or more weeks, or when someone is not able to maintain the spa on a weekly basis, you should winterize the spa. To winterize, follow these steps:

**▲WARNING:** Prior to winterizing your spa, it will be necessary to Super Sanitize the spa water as per the instructions in the Water Chemistry section. This procedure will help prevent the growth of bacteria, algae and fungi in any areas of plumbing that may not be fully free of water after you drain your spa for its period of winterization.

**Step 1:** Drain the water.

**Step 2:** Remove the drain plug from the pump(s), loosen all PVC pipe unions, and pump air-bleed valves in the equipment compartment. Do not replace the plugs, tighten the unions or close the air-bleed valves until the spa is de-winterized.

**Step 3:** Clean the entire spa.

**Step 4:** Remove filter cartridge(s) and clean. Allow filter to dry fully and store in a dry place.

**Step 5:** Secure the cover to the spa utilizing the tie downs and locking system. In areas where heavy snow is anticipated, place a large piece of plywood (or its equivalent) on top of the spa cover to assist in supporting the cover with the added weight of the snow. Remove snow off the cover following each snow storm.

**▲WARNING:** To avoid water from becoming trapped between the floor suction fitting and the filter pipe close the slice valve in front of the pump leading to the filter. Use a wet/dry vacuum to remove the remaining water out of pipe by placing the vacuum end over the filter hole. In a two-pump spa, first plug off one filter then vacuum out the water. Or pour 1-2 gallons (4.55-9.09l) of RV antifreeze into the filter hole.

**NOTE:** RV antifreeze is nontoxic and does not require evacuation at start up.

## Spa De-Winterization

To de-winterize the spa, reverse the Winterization procedure. Refill to the water level mark.

**▲WARNING:** Whenever refilling the spa, it will be necessary to Super Sanitize the new spa water. Instructions are found in the Water Chemistry section.



## REFERENCE MATERIAL

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### Site Selection & Installation

Before attempting to install or use your spa, please read Important Safety Instructions as well as all the installation instructions that follow.

#### Site Selection and Preparation

Your home most likely offers multiple sites where your spa may be installed. Use the information presented in this section to assist you in carefully selecting the site that works best for you. It is your responsibility to choose and prepare the site properly **before** delivery, so you will experience a smooth and efficient delivery as well as obtain optimal use and full enjoyment of your spa.

#### Environment

**Surroundings:** The direction that your spa will be facing will contribute to your overall bathing experience. Select the spa location that will provide optimal views based on your property layout. Consider your lifestyle and where you want to enjoy your spa and situate it accordingly. Indoor installations provide privacy, but create high levels of humidity (see Indoor Considerations). If your spa is outside, a nearby place for you and your guests to change clothes is a huge convenience. Also, a location near a house entry is convenient in areas with extreme winter climates.

**Indoor Considerations:** Indoor spa installations have special requirements. Your Bullfrog Spa is the most leak-free spa in the industry, but there is still a chance of a leak from any spa. The

environment both around and below the spa should be water resistant, and preferably waterproof. It must be capable of handling water splashed out from the spa as well as the possibility of a leak. Recommendations to handle water around the spa include, but are not limited to, a floor drain and/or a catch basin equivalent to the volume of water in your spa. Condensation can also occur on the spa cover and drip onto the floor. Therefore, ensure that flooring materials provide a good grip when wet and are resilient to constant exposure of water and chemicals. In addition to handling the water from the spa, it is recommended that the room be properly ventilated. Humidity levels will naturally increase after the spa is installed and in use. Water may get into woodwork and produce dry rot, mildew, or other problems. Over time, high levels of humidity and spa chemicals can cause water damage to your floor, wall, and ceiling surfaces. Check for airborne moisture's effects on exposed wood, paper, and paint in the room. To minimize humidity damage, it is best to provide plenty of ventilation such as a ceiling fan and moisture-resistant paint. An architect can help to determine if special ventilation equipment is required, such as a humidistat or dehumidifier which can be installed to regulate indoor humidity during spa use.

**NOTE:** Typical indoor surfaces include, but are not limited to concrete, wood, non-slip tile, or linoleum.

**Outdoor Considerations:** There are several considerations when installing your spa outdoors.

1. Avoid selecting a site where excessive water may contact the spa, such as sprinklers or a roof edge without rain gutters.
2. Avoid areas of direct, prolonged sunlight (if possible). The ultraviolet rays may fade or damage the spa cover and cabinet.
3. Check all applicable national and local codes regarding possible restrictions that require fencing or childproof gates around the spa.
4. Prevent dirt, sand, and foliage from being tracked into your spa by utilizing concrete, concrete pavers, or stone for paths and access areas (or, avoid positioning your spa in an area where debris will be tracked into the spa). Check the location of trees and spill paths from gutters to determine if wind or rain will sweep debris into your spa.
5. Consider your view and your privacy during all seasons of the year so your experience in your outdoor spa will be enhanced rather than limited.

**NOTE:** Typical outdoor surfaces include, but are not limited to concrete, brick, non-slip tile, wood decking, pea gravel, or sand.

#### Spa Location

**Service Access:** Some people choose to install tile or custom wood around their spas. If you are installing your spa with custom trimming, remember to allow access for service. Should your spa need service, a technician may need to remove the spa's equipment compartment door or

side panels, or access the spa from beneath. Also, it is always best to design special installations so the spa can still be moved, or lifted from the ground.

**Access to Circuit Breakers:** For service purposes, allow easy access to the circuit breakers in the electrical service panel (permanently-connected models), or to the interrupter switch on the end of the power cord (cord-connected models).

**Electrical Safety Requirements:** The installation of all spas must be in accordance with national and local wiring rules. Always have a licensed Electrician perform the electrical installation. Each Bullfrog Spa Hot Tub is manufactured and tested to a standard that provides maximum protection against electrical shock. Improper wiring may prevent the spa from operating safely which could result in electrical shock, injury, or death. Improper wiring could also lead to a malfunction of the spa's equipment and risk of fire. When considering a location for your spa, consult with a licensed Electrician pertaining to the following:

- **Overhead Power Lines:** Based upon the national and local wiring rules that apply to your area, you will need to install your spa at the required minimum horizontal and vertical distances from all power lines.
- **Service Disconnect:** Based upon your area, a disconnect device must be incorporated into the fixed wiring in accordance with

national and local wiring rules. If the national and local wiring rules permit, a GFCI Sub-Panel may be used to substitute the service disconnect, providing that it is located within the same parameters.

- **Electrical Outlets, Switches and Devices:** Based upon the national and local wiring rules that apply to your area, you must install your spa at the required minimum distance from all electrical outlets, switches, and devices.
- **Bonding:** Based upon the national and local wiring rules that apply to your area, the Control System Box located inside the equipment compartment of your spa must be bonded to all metal equipment, handrails, fixtures, enclosures, pipe, or conduit that are located within the maximum specified distances. The bonding is to be connected to the ground lug connector on the exterior surface of the Control System Box and all metal items previously described.
- **Equipment Compartment Access:** Make sure the spa is positioned so access to the equipment compartment will not be blocked.
- **All other national and local rules that may be applicable.**

**Water Drainage:** Avoid installing the spa in a pit or low area where water may accumulate and damage the spa or its equipment. Choose a site

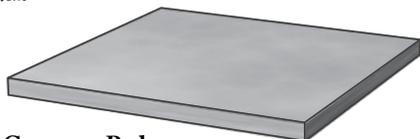
where water will drain away from the spa. Your spa contains an equipment compartment, which houses all of its electrical components. Allowing water into the equipment compartment can damage the electronics, or may result in tripping your spa's circuit breaker. For 120V~/60Hz, cord-connected spas, avoid plugging your spa into an electrical outlet that is susceptible to water. Likewise, avoid positioning the spa's electrical cord as to allow water to enter the cord's interrupter switch.

**Use of a Cover-Lifting Mechanism:** If using a cover-lifting mechanism, allow up to 18" (.61m) of clearance behind the spa. Check with your authorized Bullfrog Spa dealer for the exact clearance requirements for the cover-lifting mechanism.

## Spa Foundation

**General Guidelines:** Select a structurally sound flat surface that is reasonably level to serve as your spa's foundation. A foundation that shifts or settles may cause stress to the spa shell. The foundation that your spa rests on must have a weight bearing load capability of supporting the weight of your spa, its water, and the people using it. The maximum filled weight of a spa can be as much as 6,000 lbs (2,722kg), plus the weight of the occupants that use the spa (for the weight bearing load requirements as well as the maximum filled weight of your spa, refer to the Spa Technical Specifications Chart or contact your local authorized Bullfrog Spa dealer). If your spa's pad is slightly sloped it will not affect

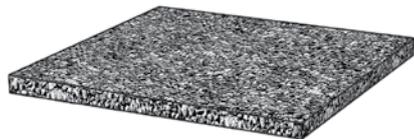
the performance of the spa or its structure, however, there should be no dips, sags, or unevenness in the pad. Most patios are built to slope away from the house for drainage purposes. There should be no more than a ½" (1.27cm) slope in an 8' (2.44m) run. Recommended flooring materials include a concrete pad, concrete pavers or bricks, pea gravel, or crushed rock (1.5" [3.81cm] or less), or a reinforced deck. Additionally, your authorized Bullfrog Spa dealer should sell or recommend pre-formed spa pads.



**Concrete Pad**



**Concrete Pavers**



**Pea Gravel or Crushed Rock**

NOTE: Concrete foundations should be a minimum of 4" (10.16cm) thick and should be reinforced with either rebar or mesh. For electrical

grounding purposes, the rebar or mesh should be attached to a bond wire (see Electrical Requirements and Installation Instructions).

▲**WARNING:** To prevent serious damage to your spa, it is important that the spa foundation be supported by a flat, stable, and consistent subsurface. Bullfrog International highly recommends consulting a qualified, licensed Contractor prior to the installation of any spa foundation. For assistance, contact your authorized Bullfrog Spa dealer.

▲**WARNING:** Because your spa pad must provide continuous support for the entire base of the spa, you should never level it with shims. If it is necessary to level your spa, make sure the entire spa's structure is fully supported, both in the center as well as the outer edge. When leveling your spa, there should be no voids beneath it. Contact your authorized Bullfrog Spa dealer before making any leveling adjustments. Structural damage to the spa resulting from incorrect installation, placement on an inadequate foundation, or improper leveling will void the spa's warranty.

**Elevated Installations:** Be certain your deck or elevated structure can support the maximum filled weight of your spa along with the total weight of occupants that use it. You must know the deck's weight-bearing load capacity and ensure that it is greater than the maximum filled weight of your spa combined with the occupants using it or serious injury or structural damage could result. To find the weight bearing load requirement along

with the maximum filled weight of your spa, refer to the Spa Technical Specifications Chart or contact an authorized Bullfrog Spa dealer.

▲**CAUTION:** Consult a qualified Structural Engineer or Contractor before the spa is placed on an elevated structure or deck.

## Design Considerations

### Hard-Surface Options (Decking and

**Flooring):** In addition to selecting a hard surface that meets the recommended safety and maintenance criteria, consider textures and colors that will assist in enhancing the aesthetics of the area in which your spa will be installed. The decision to match, contrast, or blend the hard surface colors and textures with those of your spa should only be made after carefully researching your options. The cost of a Landscape Architect may be money well spent.

**Surrounding Landscape:** The correct landscape around your spa will not only soften the adjacent hard surface areas, but will add life and much enjoyment to the environment. If the budget allows, you may want to consult with a Landscape Architect for expert advice.

**Spa-Side Accessories:** Besides selecting the correct hard surfaces and landscape around your spa, the addition of the proper spa-side accessories will provide just the finishing touch that you are looking for. Spa steps, benches, towel racks, planter boxes, or an outdoor fireplace are just a few of the items that can be considered when accessorizing your spa.

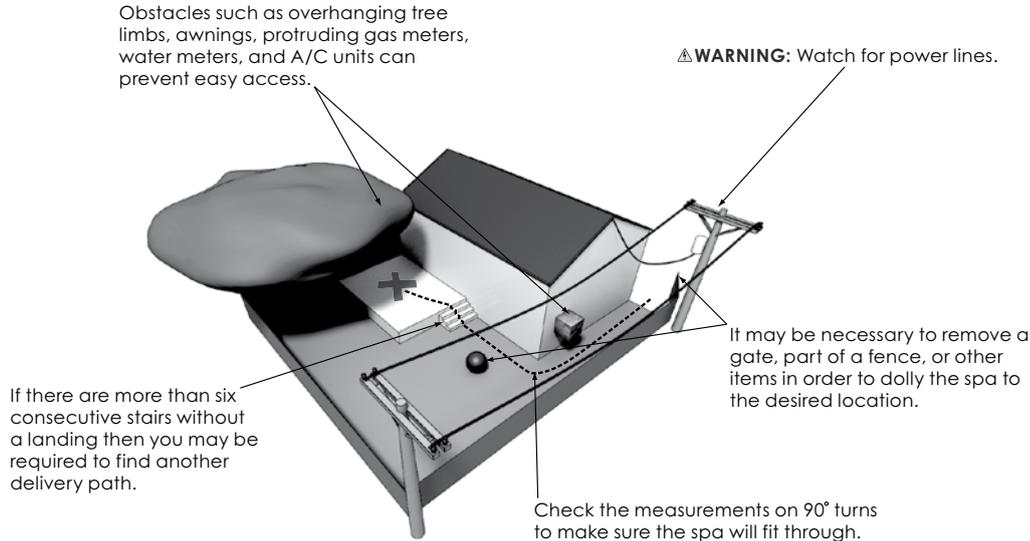
## Delivery Basics

To prepare for the delivery of your spa, make sure the delivery path is clear and no obstructions are present. Obstacles such as overhanging tree limbs, awnings, protruding gas meters, water meters, and A/C units can prevent easy access. It may be necessary to remove a gate, part of a fence, or other items in order to dolly the spa to the desired location. If there are more than six consecutive stairs without a landing, you may be required to find another delivery path. Check the measurements on 90° turns to make sure the spa will fit through. Occasionally a crane is required to install the spa by lifting it to its final

destination. This occurs when the spa has to be taken off of the dolly cart to go over a wall, either because the entry area is too narrow, the eaves are too low, the corner is too tight, or the stairway is too steep. The use of a crane is a common practice and is usually the easiest and safest method for moving a spa when access is difficult. The crane has a truck-mounted boom and can fit easily in your driveway. The Crane Operator will lift your spa over walls, buildings, or any other obstruction and place it as close to the installation site as possible.

Depending on access to the spa site, your spa may be dollied in either horizontal or vertical position. For your convenience, the following charts provide the dimensions of your spa in either the horizontal or vertical position.

**NOTE:** The height of the cart used to dolly your spa into position will need to be added to the height of your spa when calculating the total height clearance required to complete your delivery. Spa carts are typically around 6" (15.24cm) in height. (If necessary, see your authorized Bullfrog Spa dealer for the exact height.)



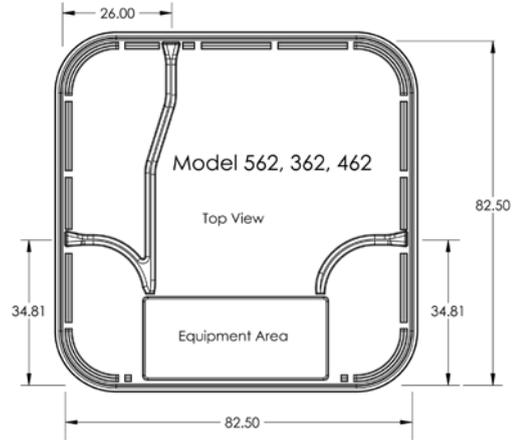
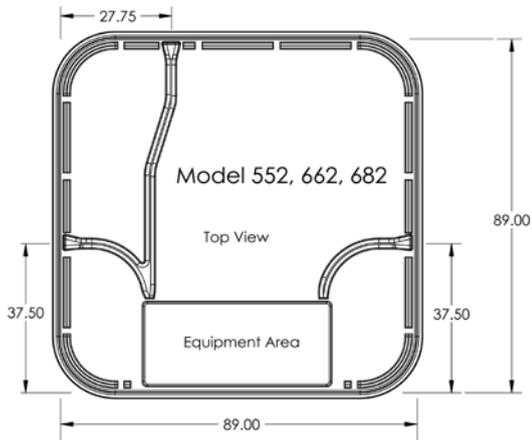
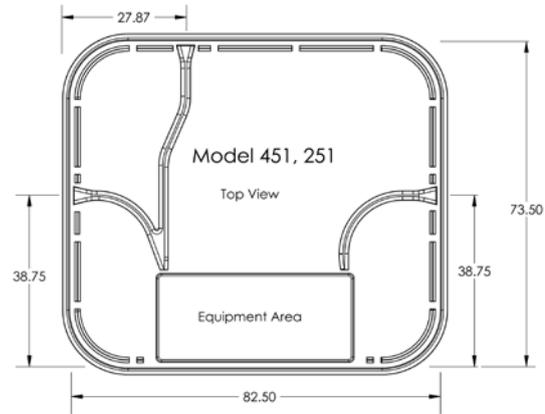
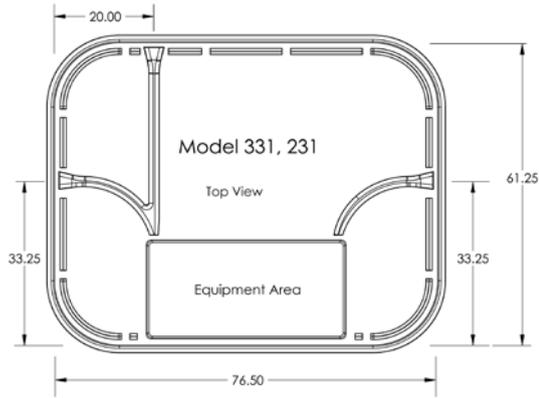
## Spa Dimensions Chart

Model	Width	Length	Height
Series I 331	5' 6" (1.73m)	6' 10" (2.09m)	31" (.79m)
Series I 451	6' 7" (2.01m)	7' 4" (2.24m)	36" (.91m)
Series I 462	7' 4" (2.24m)	7' 4" (2.24m)	36" (.91m)
Series I 562	7' 4" (2.24m)	7' 4" (2.24m)	36" (.91m)
Series I 552	7' 10" (2.39m)	7' 10" (2.39m)	36" (.91m)
Series I 662	7' 10" (2.39m)	7' 10" (2.39m)	36" (.91m)
Series I 682	7' 10" (2.39m)	7' 10" (2.39m)	36" (.91m)
Series II 231	5' 6" (1.73m)	6' 10" (2.09m)	31" (.79m)
Series II 251	6' 7" (2.01m)	7' 4" (2.24m)	36" (.91m)
Series II 362	7' 4" (2.24m)	7' 4" (2.24m)	36" (.91m)



- W:** Width
- L:** Length
- H:** Height
- D-H:** Dolly Height
- O-H:** Overall Height
- D:** Cross Square

# Electrical Chaseways



**Drilling Conduit Hole:**  
 All dimensions are at the bottom base.  
 1" Conduit Drill 1-3/8" hole  
 3/4" Conduit Drill 1-1/8" hole  
 Center of hole is 1" from the ground

## Electrical Requirements and Installation Instructions

**IMPORTANT:** Provide a copy of these instructions to your Electrician.

The installation of all spas must be in accordance with national and local wiring rules. Always have a licensed Electrician perform the electrical installation. Each Bullfrog Spa is manufactured and tested to a standard that provides maximum protection against electrical shock. Improper wiring may prevent the spa from operating safely which could result in electrical shock, injury or death. Improper wiring could also lead to a malfunction of the spa's equipment and risk of fire.

### Important Technical Information

**Voltage Definitions:** When reading these instructions, the term 120V~ refers to the 110-120V~ range of voltage, while the 230V~ term refers to the 220-240 range of voltage.

**Wiring Connection:** Appliance must be permanently connected to fixed wiring (except for U.S./CAN 120V~/60Hz Cord-Connected units).

**Wiring Diagrams:** In addition to the instructions that follow, please reference the appropriate Wiring Diagrams (120V~/60Hz Cord-Connected, 120V~/60Hz Permanently-Connected, 230V~/60Hz Permanently-Connected, or 230V~/50Hz Permanently-Connected).

**Electrical Service Wire Size and Type:** The size of wire required to supply the spa with power is dependent upon the length of the electrical run and should only be determined by a licensed Electrician. Installation must be in accordance with all national and local wiring rules. All wiring must be copper to ensure adequate connections. Never use aluminum wire.

### Spa Location:

- **Overhead Power Lines:** Based upon the national and local wiring rules that apply to your area, you will need to install your spa at the required minimum horizontal and vertical distances from all power lines.
- **Service Disconnect:** Based upon your area, a disconnect device must be incorporated into the fixed wiring in accordance with national and local wiring rules. If the national and local wiring rules permit, a GFCI Sub-Panel may be used to substitute the service disconnect, providing that it is located within the same parameters.
- **Electrical Outlets, Switches and Devices:** Based upon the national and local wiring rules that apply to your area, you must install your spa at or beyond the required minimum distance from all electrical outlets, switches, and devices.
- **Bonding:** Based upon the national and local wiring rules that apply to your area, the Control System Box located inside the equipment compartment of your spa must be bonded to all

metal equipment, handrails, fixtures, enclosures, pipe, or conduit that are located within the maximum specified distances. The bonding is to be connected to the ground lug connector on the exterior surface of the Control System Box and all metal items previously described.

- **Equipment Compartment Access:** Make sure the spa is positioned so that access to the equipment compartment will not be blocked.

**Ground Fault Circuit Interrupters (GFCI):** As per national and local wiring rules, all spas, hot tubs, and associated electrical components must be protected by a GFCI, either at the main breaker box or at the service disconnect.

**▲WARNING:** Removal or bypassing the GFCI will result in an unsafe spa and will void your spa's warranty. When installing the GFCI, all conductors except the green ground must be routed through the GFCI, including the neutral. Never bypass the neutral line. If the neutral line is bypassed, then the current will be imbalanced and cause the GFCI to trip. See GFCI Wiring Diagrams or contact Bullfrog International, LC or your authorized Bullfrog Spa dealer.

**REQUIRED TEST PROCEDURE:** After the spa is first filled and turned on, and prior to each use, the GFCI should be tested as follows:

**Step 1:** Press **test** on the GFCI breaker. The spa should stop operating.

**Step 2:** After 30 seconds, press **reset** and then verify that power has been restored to the spa. If

the GFCI fails to operate in this manner you may have an electrical malfunction and be at risk of electrical shock. Should this occur, turn off the GFCI breaker to the spa and do not use the spa until the malfunction has been repaired by a licensed Electrician or your authorized Bullfrog Spa dealer.

**Dedicated Electrical Circuit Breaker:** The electrical service to the spa must include a suitably rated switch or circuit breaker. Whether the spa is a 120V~/60Hz Cord-Connected spa or a 120V~/60Hz, 230V~/60Hz or 230V~/50Hz Permanently-Connected spa, it is required that the circuit breaker that supplies power to the spa is dedicated and does not supply power to any other electrical outlet, device or item.

**Electrical Access Conduit:** Each Bullfrog Spa is manufactured with three electrical access chaseways in its base to allow conduit to be run to the spas control system. These chaseways are marked by stickers indicating access points.

**12V Maximum on Live Parts:** Live parts accessible to the user must not exceed 12V.

**230V~/60Hz 30A Conversion Option:** If there is not 50A of electrical service available, an authorized Bullfrog Spa dealer or Electrician can easily convert the spa to operate on 30A (conversion instructions are located inside the Control System Box). Please be aware, spas converted to 30A are only capable of heating the water when pump 1 is in low-speed, not high-speed. This heating limitation is acceptable in

most climates as well as indoor installations.

**230V~/50Hz, 32A Conversion Options:** If there is not 32A of electrical service available, an authorized Bullfrog Spa dealer or an Electrician can easily convert the spa to operate on either a single or dual 16A x2 service. Conversion instructions for the following configurations are located inside the Control System Box of the spa.

**230V~/50Hz 16A Single Service:** Please be aware, spas converted to 16A are only capable of heating the water when the circulation pump is in low-speed, not high-speed. This heating limitation is acceptable in most climates as well as indoor installations.

**230V~/50Hz 16A, 16A Dual Service:** Operation of spa is identical to single 32A service except that service is divided into two separate 16A services.

**400V~3N 16A x 3, 50Hz Service:** Operation of spa is identical to 32A service is divided into 3 separate 230V~ service with one shared neutral.

**New Installations and Re-Installations:** These instructions apply to both new installations and re-installations which may occur when a spa is moved or relocated to a new location.

**120V~/60Hz or 230V~/60Hz Convertible Equipment (Model BF03-All U.S./CAN Single-Pump Spas only)** Single-Pump spas may be equipped with voltage convertible equipment (Model BF03). Depending upon pump installed, the BF03

equipment allows the spa to operate either on a 120V~/60Hz or 230V~/60Hz electrical service.

**120V~/60Hz Pump:** Spas equipped with a 120V~/60Hz pump can be 120V~/60Hz Cord-Connected, 120V~/60Hz Permanently-Connected, or 230V~/60Hz Permanently-Connected.

**120V~/60Hz Cord-Connected Installation:** This option is only applicable if the spa was ordered from the factory with both a 120V~/60Hz pump and a 120V~/60Hz power cord. The spa's Safety Approval Listing and warranty will be void, and the spa may be unsafe if an aftermarket power cord is installed on the spa. Cord-Connected spas have already been converted to operate on 120V~/60Hz power at the factory and come with approximately 15' (4.57m) of useable power cord (the maximum length allowed) attached to the spa. This factory installed power cord comes with a built-in GFCI breaker.

**IMPORTANT:** Cordage shall be replaced only with a special cordage assembly available from the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

Cord-Connected 120V~/60Hz spas require that the factory installed power cord, with its built-in GFCI breaker be connected to a 120V~/60Hz, 20A, Single-Phase, dedicated, grounded circuit and power outlet. It is important that this circuit is dedicated (not being used by any other

electrical appliance) or your spa may not function properly. For safety purposes, the location of the power outlet (where the spa is to be connected) can be no closer than the minimum allowable distance specified by the national and local wiring rules in your area. Installation must be in accordance with all national and local wiring rules.

**Fill Spa before Powering on:** Always fill the spa to the recommended level before turning on the power (see Pre-fill Checklist).

**Residual Current Device:** The appliance should be supplied through a residual current device with a rated tripping current not exceeding 30mA.

**▲WARNING:** Never use an extension cord. Bullfrog International, LC does not allow the use of an extension cord under any possible situation. The use of an extension cord voids any warranty on the spa equipment and also exposes the consumer to additional risk of fire, electrical shock, injury, or death.

### **120V~/60Hz Permanently-Connected**

**Installation:** Unless your spa was ordered from the factory with a 120V~/60Hz power cord, its equipment is configured to operate on 230V~/60Hz power (even though it was equipped with a 120V~/60Hz pump). Prior to the 120V~/60Hz electrical installation, the spa's equipment will need to be converted from its 230V~/60Hz configuration to a 120V~/60Hz configuration. For specific conversion instructions, please refer

to the system wiring diagram inside the Control System Box (located in the spa's equipment compartment).

Permanently-Connected 120V~/60Hz spas require a GFCI protected, 3-wire (Line 1, Neutral and Ground), 120V~/60Hz, 20A, Single-Phase, dedicated electrical circuit. It is important that this circuit is dedicated (not being used by any other electrical appliance) or the spa may not function properly. Installation must be in accordance with all national and local wiring rules.

### **230V~/60Hz Permanently-Connected**

**Installation:** Even though the spa is equipped with a 120V~/60Hz pump, it has already been configured to operate on 230V~/60Hz power unless the spa came with a factory connected 120V~/60Hz power cord, in which case the spa's equipment will need to be converted from its 120V~/60Hz configuration to the 230V~/60Hz configuration. For specific conversion instructions, please refer to the system wiring diagram inside the Control System Box (located in the spa's equipment compartment).

Permanently-Connected 230V~/60Hz spas require a GFCI protected, 4-wire (Line 1, Line 2, Neutral, and Ground), 230V~/60Hz, 50A, Single-Phase, dedicated electrical circuit. It is important that this circuit is dedicated (not being used by any other electrical appliance) or the spa may not function properly. Installation

must be in accordance with all national and local wiring rules.

**230V~/60Hz Pump:** Spas equipped with a 230V~/60Hz pump can only be Permanently-Connected. 230V~/60Hz Permanently-Connected Installation: Your spa has been configured to operate only on 230V~/60Hz power.

Permanently-Connected 230V~/60Hz spas require a GFCI protected, 4-wire (Line 1, Line 2, Neutral and Ground), 230V~/60Hz, 50A, Single-Phase, dedicated electrical circuit. It is important that this circuit is dedicated (not being used by any other electrical appliance) or the spa may not function properly. Installation must be in accordance with all national and local wiring rules.

**230V~/60Hz Equipment** (Model BF05-U.S./CAN Dual-Pump Spas) All spas not listed as voltage convertible are equipped with (model BF05) 230V~/60Hz equipment. This equipment only operates on a 230V~/60Hz electrical service.

Permanently-Connected 230V~/60Hz spas require a GFCI protected, 4-wire (Line 1, Line 2, Neutral and Ground), 230V~/60Hz, 50A, Single-Phase, dedicated electrical circuit. It is required that this circuit is dedicated (not being used by any other electrical appliance) or the spa may not function properly. Installation must be in accordance with all national and local wiring rules.

**230V~/50Hz EQUIPMENT** (Model BF04-All European Spas) Spas are equipped with 230V~/50Hz pumps and 230V~/50Hz equipment (Model BF04). This 230V~/50Hz equipment allows the spa to operate only on a 230V~/50Hz electrical service.

Permanently-Connected 230V~/50Hz, 32A spas require aGFCI protected, 230V~/50Hz, 32A Single-Service, 16A Single-Service, or 16A – 16A Dual-Service 400V~, 3N, 16Ax3, 50Hz, dedicated electrical circuit. It is important that this circuit is dedicated (not being used by any other electrical appliance) or the spa may not function properly. For specific conversion instructions, please refer to the system wiring diagram inside the Control System Box (located in the spa's equipment compartment). Installation must be in accordance with all national and local wiring rules.

### Connecting the electrical service to the spa

**IMPORTANT:** Installation must be in accordance with all national and local wiring rules and performed by a licensed Electrician.

**Step 1:** Choose one of the three available conduit entry points. (Yellow decal)

**Step 2:** Determine the conduit diameter and drill a hole that is properly sized for the conduit (¾" conduit drill 1-½" hole, 1" conduit drill 1-3/8" hole). Use the + as the locator for the center of the hole. The hole saw must go through two

layers of plastic. There is a 1" space between both layers.

**Step 3:** Push the conduit through the hole until it comes out into the equipment area.

**Step 4:** Remove the faceplate to the Control System Box

**Step 5:** Connect the conduit to the Control System Box using a Liquid Tight Connector.

**Step 6:** Run the required wires through the conduit to the Control System Box.

**Step 7:** Connect the electrical service wires to the terminal block located in the Control System Box.

**Step 8:** Replace the Control System Box faceplate and the equipment compartment door. The electrical hook-up is complete.





P/N 53983  
MODEL BF05

Balboa  
Instruments  
INCORPORATED  
BALBOA INSTRUMENTS INC.  
TUSTIN, CA

Certified to comply with  
the limits for a class B  
computing device pursuant  
to support J of part 15  
of the FCC rules

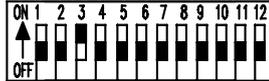
60 HZ

MODEL: EEP-BF05-YC4H

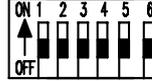
PAT. NO. 4816797

# BF05 Wiring Diagram

MANUFACTURE DIP SWITCH "A" SETTINGS



MANUFACTURE DIP SWITCH "B" SETTINGS



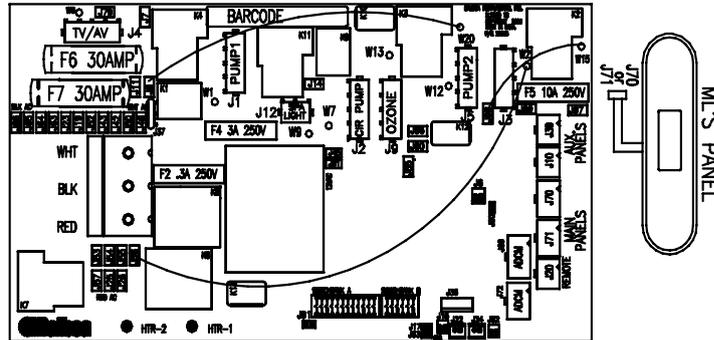
Balboa  
Instruments  
INCORPORATED

## BF05 MACH3 SYSTEM WIRING DIAGRAM

PART NUMBER: 53983

**NOTE:**

A2, A3, and A4 work in combination. I.e. A2 and A3 in the ON position and A4 in the OFF position will allow 3 high-speed pumps to run with the heater. Subblock B is disabled in this configuration. Unused DIP Switches in Subblock A are also disabled. CPG jumper (483) must be in both pins.



"A" DIP SWITCH SETTINGS

ALL UNUSED SWITCHES SHOULD BE OFF.	OFF	ON	MODE	OFF	ON
	NO	YES	TEST MODE	<input type="checkbox"/>	<input type="checkbox"/>
	REMOVE	ADD	Add one 1/2 spd pump w/ 1/2 spd	<input type="checkbox"/>	<input type="checkbox"/>
	REMOVE	ADD	Add one 1/2 spd pump w/ 1/2 spd	<input type="checkbox"/>	<input type="checkbox"/>
	REMOVE	ADD	Add one 1/2 spd pump w/ 1/2 spd	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	NO	YES	High Speed Operation	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	NO	YES	PERSISTENT MEMORY RESET	<input type="checkbox"/>	<input type="checkbox"/>

"B" DIP SWITCH SETTINGS

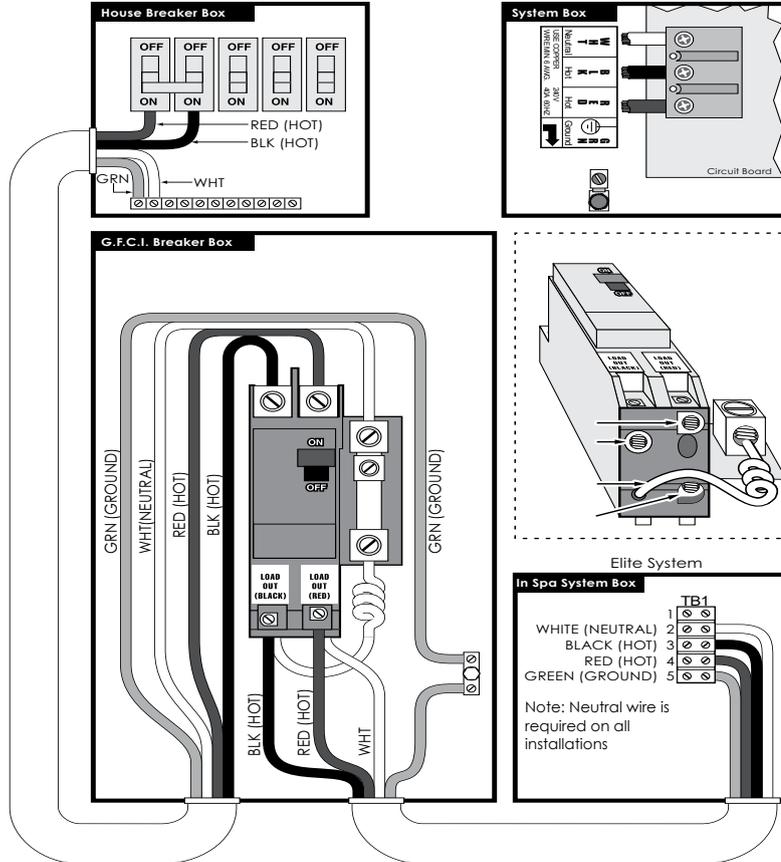
ALL UNUSED SWITCHES SHOULD BE OFF.	OFF	ON	MODE	OFF	ON
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>
	N/A	N/A	N/A	<input type="checkbox"/>	<input type="checkbox"/>

LOCATION	DEVICE	VOLTAGE	RATING	CONNECT FROM	CONNECT TO
J1	2 SPD P1	240V	15A	W1	J53
J5	2 SPD P2	240V	15A	W12	J55
J9	OZONE	120V	2A	W13	J50
J2	CIRC. PUMP	240V	3A	W7	J26
J12	SPA LIGHT	12V	12W	W9	J45
J4	TV/AV	120V	10A	W8	J52
HTR1-2	HEATER	240V	5.5KW		

Ratings:  
230V~, 48A, 60Hz

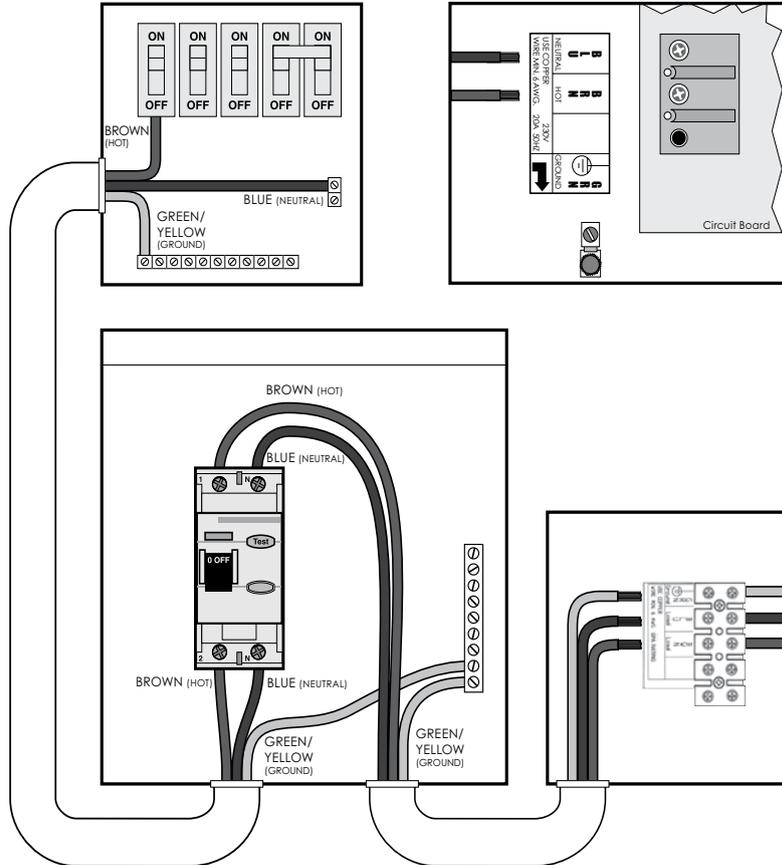


# GFCI Wiring Diagrams



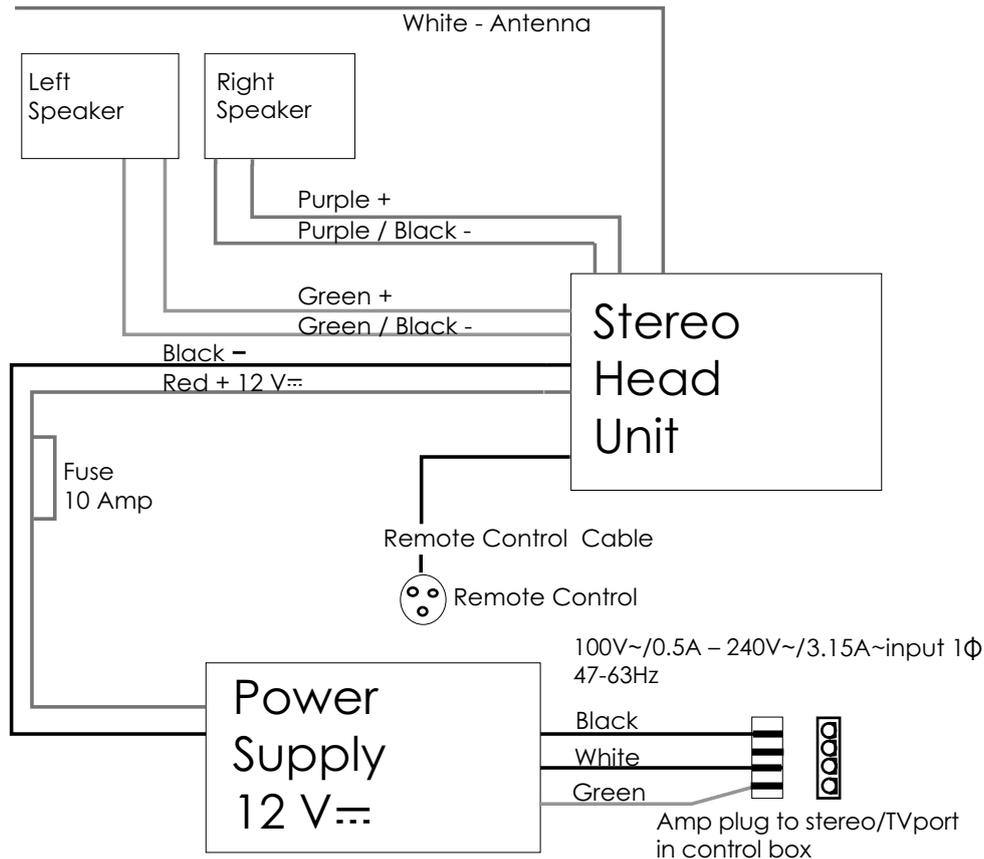
IMPORTANT: Installation must be in accordance with all national and local wiring rules and performed by a licensed Electrician.

**60Hz Install (typical) U.S./CAN**  
for BF03 and BF05



50Hz Install (typical) Europe/Australia  
for BF06

# Bullfrog Spa & Yard™ Stereo Door Wiring Diagram



**Ratings:**

U.S./CAN: 100-127V~ 3.15A 60Hz  
 Europe/Australia: 200-240V~ 3.15A 50Hz  
 Output: 12V 5A

## Obtaining Service

Before requesting service from your dealer, refer to the Troubleshooting section to determine the necessary course of action. If the problem cannot be solved using the Troubleshooting Guide, contact your authorized Bullfrog Spa dealer.

## Warranty Service

If the spa falls within the warranty period and within the scope of the warranty, contact your authorized Bullfrog Spa dealer to schedule a service call. You will be required to show proof of purchase.

**NOTE:** Damage caused by repairs made by someone other than an authorized Bullfrog Spa technician will void the spa's warranty.

## Non-Warranty Service

An authorized Bullfrog Spa technician should perform all repairs that fall outside of the warranty coverage or beyond the warranty period. If you are not able to use an authorized technician, you should use genuine Bullfrog replacement parts.



## Troubleshooting Guide

This guide will assist in solving simple problems with the spa. If the problem cannot be solved using these procedures, contact your authorized Bullfrog Spa dealer.

### Control panel displays an error message:

**Cause:** An error has occurred.

**Solution:** See Diagnostic Messages for specific errors.

### Control pad and spa equipment do not operate:

**Cause #1:** No electrical power to spa.

**Solution:** Turn on or reset the GFCI circuit breaker. If this does not solve the problem, have a qualified Electrician check the electrical service.

**Cause #2:** The 20 or 30A fuse, depending on the system, has blown.

**Solution:** Contact your authorized Bullfrog Spa dealer.

### GFCI breaker trips repeatedly:

**Cause #1:** Improper wiring to spa or GFCI breaker is defective.

**Solution:** Consult with a qualified Electrician.

**Cause #2:** There is a defective component on the spa.  
**Solution:** Contact your authorized Bullfrog Spa dealer.

### Spa pump turns off during operation:

**Cause #1:** Automatic timer has completed its 30 or 120 minute cycle.

**Solution:** Turn on the pump.

**Cause #2:** Pump has overheated due to the vents on the equipment door being blocked.

**Solution:** Clear items away from vents.

**Cause #3:** The pump motor is defective.

**Solution:** Contact your authorized Bullfrog Spa dealer.

### Spa will not heat:

**Cause #1:** Slice valve is partially or fully closed.

**Solution:** Open slice valve and secure with valve keeper.

**Cause #2:** Thermostat has been turned down.

**Solution:** Adjust thermostat to desired temperature.

**Cause #3:** High limit sensor has tripped.

**Solution:** Press any button to reset.

**Cause #4:** Heating system is defective.

**Solution:** Contact your authorized Bullfrog Spa dealer.

### Spa light does not work:

**Cause #1:** Light bulb has burned out.

**Solution:** Replace light bulb.

**Cause #2:** Lighting system is defective.

**Solution:** Contact your authorized Bullfrog Spa dealer.

### Spa pump will not turn on, creates a burning smell while running, or makes excessive noise while running:

**Cause:** Pump motor is defective.

**Solution:** Contact your authorized Bullfrog Spa dealer.

### Jets surge on and off:

**Cause:** Water level is too low.

**Solution:** Adjust water to the water level indication mark on the faceplate of the filter assembly.

### Jets are weaker than normal or do not work at all, but the pump is running:

**Cause #1:** Jet handle(s) are partially or fully closed.

**Solution:** Open jet handle(s).

**Cause #2:** Filter cartridge is dirty.

**Solution:** See Cleaning the Filter.

**Cause #3:** There is air trapped in the spa equipment or its face piping.

**Solution:** Open the air bleed valve on each pump's housing and allow air to bleed out of the system. Be sure to tighten each air bleed valve as soon as water starts to flow.

**Cause #4:** The suction fitting(s) are blocked.

**Solution:** Remove any debris that may be blocking the suction fitting(s).

**Cause #5:** The JetZone Divider™ is not installed (if applicable).  
**Solution:** Re-install in the appropriate JetPak™.

NOTE: Running the spa without a JetZone Divider can cause serious damage to the pumps.

**Cause #6:** Slice valve is closed.

**Solution:** Open valve and secure with valve keeper.

## Diagnostic Message (for all control systems)

Message	Meaning	Action Required
	No message on display. Power has been cut off to the spa.	The control panel will be disabled until power returns. Spa settings are preserved until the next power-up.
<b>OHH</b>	<b>Overheat</b> - The spa has shut down. One of the sensors has detected that the spa water is 118°F (47.8°C) at the heater.	<b>DO NOT ENTER THE WATER.</b> Remove the spa cover and allow water to cool. Once the heater has cooled, reset by pushing any button. If spa does not reset, shut off the power to the spa and contact your authorized Bullfrog Spa dealer.
<b>OH5</b>	<b>Overheat</b> - The spa has shut down. One of the sensors has detected that the spa water is 110°F (43.3°C).	<b>DO NOT ENTER THE WATER.</b> Remove the spa cover and allow water to cool. At 107°F (41.7°C), the spa should automatically reset. If spa does not reset, shut off the power to the spa and contact your authorized Bullfrog Spa dealer.
<b>ICE</b>	Ice – Potential freeze conditions detected.	No action is required. The pumps will automatically activate regardless of spa status.
<b>SnA</b>	Spa has shutdown.	The sensor plugged into sensor "A" jack is not working. The error may appear temporarily in an overheat situation and disappear once the heater cools. If the problem persists, contact your authorized Bullfrog Spa dealer.
<b>SnB</b>	Spa has shutdown.	The sensor plugged into sensor "B" jack is not working. The error may appear temporarily in an overheat situation and disappear once the heater cools. If the problem persists, contact your authorized Bullfrog Spa dealer.
<b>Sn5</b>	Spa has shutdown.	Sensors are out of balance. If this is alternating with the temperature, it may just be temporary. If the problem persists, contact your authorized Bullfrog Spa dealer.
<b>HFL</b>	A difference between the temperature sensors was detected.	This could indicate a flow problem. Check water level in spa. Refill if necessary. If the water level is acceptable, make sure the pumps have been primed. If the problem persists, contact your authorized Bullfrog Spa dealer.
<b>LF</b>	Heater is shut down, but other spa functions run normally (displays on the 5 <sup>th</sup> occurrence of the <b>HFL</b> message within a 24-hour period).	Persistent low flow problems. Follow the instructions for the <b>HFL</b> message. Heating capacity of the spa will not reset automatically. Press any button to reset.
<b>dr</b>	No message on display. Power has been cut off to the spa.	Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. Press any button to reset.
<b>dr4</b>	Inadequate water detected in heater.	Inadequate water detected in the heater. Follow the actions listed for the <b>dr</b> message. The spa will not reset automatically. Press any button to reset.
<b>Pr</b>	When your spa is first actuated, it will go into Priming mode.	The Priming mode will last for up to 4 minutes and then the spa will begin to heat and maintain the water temperature in the Standard mode.
--F --C	Temperature not yet known.	This is normal within the first few minutes of the spa power up.
---	Temperature not yet known.	This is normal within the first few minutes of the spa power up.
<b>buf</b>	Internal problem detected.	Repair required. Contact your authorized dealer or service organization.

Message	Meaning	Action Required
<b>Std</b>	The spa is operating in Standard mode.	Temperature display is current after pump has been running for at least 2 minutes. Press <b>temp</b> followed by <b>light</b> to switch modes.
<b>Ecn</b>	The spa is operating in Economy mode.	<b>Ecn</b> will appear solid on the display when the temperature is not current. <b>Ecn</b> will alternate with the temperature when the temperature is current. Press <b>temp</b> followed by <b>light</b> to switch modes.
<b>SE</b>	The spa is operating Standard-in-Economy mode.	Operates the same as Standard mode; however it will revert to Economy mode after 1 hour. Press <b>temp + light</b> to switch directly to Economy mode.
<b>SLP</b>	The spa is in Sleep mode.	Press <b>temp + light</b> to switch modes.
<b>Sby</b>	The spa is in Standby mode.	Press any button to exit mode and return to normal operation.

**Periodic Reminder Messages** (On Premier Control Panel, press **mode/prog** to reset a displayed reminder. On Basic Control Panels, press **temp + light** to reset a displayed reminder.)

Message	Meaning	Action Required
<b>rPH</b>	Every 7 days	Test and adjust chemical levels per manufacturer's instructions.
<b>rSA</b>	Every 7 days	Test and adjust chemical levels per manufacturer's instructions.
<b>rCL</b>	Every 30 days	Remove, clean, and reinstall filter per manufacturer's instructions.
<b>rES</b>	Every 30 days	Test and reset GFCI per manufacturer's instructions.
<b>rdr</b>	Every 90 days	Drain and refill spa per manufacturer's instructions.
<b>rCO</b>	Every 180 days	Clean and condition cover per manufacturer's instructions.
<b>rtr</b>	Every 180 days	Clean and condition cabinet per manufacturer's instructions.
<b>rCH</b>	Every 365 days	Install new filter.

**⚠WARNING! SHOCK HAZARD! No User Serviceable Parts.** Do not attempt service of this control system. Contact your authorized Bullfrog Spa dealer or service organization for assistance. Follow all power connection instructions listed in this manual Installation must be performed by a licensed Electrician and all grounding connections must be properly installed.

## Technical Specifications

### 682 - Series I

JetPaks	6
Seats	8
Pumps	2
Dimensions	7'10"x 7'10"x 36" 2.39m x 2.39 x 91m
Water Capacity	425 gal 1,609 Liters
Dry Weight	894 lbs 406 kg
Filled Weight	5564 lbs 2,524 kg
Foot & Leg Jets	7
Jets Available	79 (481 Shower Jets)
Lounger Seats	0
Pillows	6
Circulation Pump	Optional
Filters	2 - 50 ft <sup>2</sup> 2 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	Up to 9.6 BHP Up to 5.0 HP

### 662 - Series I

JetPaks	6
Seats	6
Pumps	2
Dimensions	7'10"x 7'10"x 36" 2.39m x 2.39 x 91m
Water Capacity	416 gal 1,575 Liters
Dry Weight	894 lbs 406 kg
Filled Weight	5,473 lbs 2,482 kg
Foot & Leg Jets	9
Jets Available	73 (446 Shower Jets)
Lounger Seats	1
Pillows	6
Circulation Pump	Optional
Filters	2 - 50 ft <sup>2</sup> 2 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	Up to 9.6 BHP Up to 5.0 HP

### 552 - Series I

JetPaks	5
Seats	5
Pumps	2
Dimensions	7'10"x 7'10"x 36" 2.39m x 2.39 x 91m
Water Capacity	411 gal 1,556 Liters
Dry Weight	894 lbs 406 kg
Filled Weight	5,406 lbs 2,452 kg
Foot & Leg Jets	11
Jets Available	71 (406 Shower Jets)
Lounger Seats	2
Pillows	5
Circulation Pump	Optional
Filters	2 - 50 ft <sup>2</sup> 2 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	Up to 9.6 BHP Up to 5.0 HP

### 562 - Series I

JetPaks	5
Seats	6
Pumps	2
Dimensions	7'4"x 7'4"x 36" 2.24m x 2.24 x 91m
Water Capacity	360 gal 1,363 Liters
Dry Weight	815 lbs 370 kg
Filled Weight	4,685 lbs 2,125 kg
Foot & Leg Jets	7
Jets Available	69 (402 Shower Jets)
Lounger Seats	1
Pillows	5
Circulation Pump	Optional
Filters	2 - 50 ft <sup>2</sup> 2 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	Up to 9.6 BHP Up to 5.0 HP

### 462 - Series I

JetPaks	4
Seats	6
Pumps	2
Dimensions	7'4"x 7'4"x 36" 2.24m x 2.24 x 91m
Water Capacity	358 gal 1,355 Liters
Dry Weight	738 lbs 335 kg
Filled Weight	4,766 lbs 2,162 kg
Foot & Leg Jets	10
Jets Available	52 (326 Shower Jets)
Lounger Seats	0
Pillows	4
Circulation Pump	Optional
Filters	2 - 50 ft <sup>2</sup> 2 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	Up to 9.6 BHP Up to 5.0 HP

## 451 - Series I

JetPaks	4
Seats	5
Pumps	1
Dimensions	6'7"x 7'4"x 36" 2.01m x 2.24 x 91m
Water Capacity	304 gal 1,151 Liters
Dry Weight	663 lbs 301 kg
Filled Weight	4,024 lbs 1,825 kg
Foot & Leg Jets	6
Jets Available	41 (248 Shower Jets)
Lounger Seats	1
Pillows	4
Circulation Pump	Optional
Filters	1 - 50 ft <sup>2</sup> 1 - 4.65 m <sup>2</sup>
Industrial Pumps	One 56 frame
Total Pump HP	Up to 5.4 BHP Up to 3.0 HP

## 331 - Series I

JetPaks	3
Seats	3
Pumps	1
Dimensions	5'6"x 6'10"x 31" 1.73m x 2.09 x 79m
Water Capacity	205 gal 776 Liters
Dry Weight	563 lbs 255 kg
Filled Weight	2,898 lbs 1,315 kg
Foot & Leg Jets	7
Jets Available	43 (244 Shower Jets)
Lounger Seats	1
Pillows	3
Circulation Pump	Optional
Filters	1 - 50 ft <sup>2</sup> 1 - 4.65 m <sup>2</sup>
Industrial Pumps	One 56 frame
Total Pump HP	Up to 5.4 BHP Up to 3.0 HP

## 362 - Series II

JetPaks	3
Seats	6
Pumps	2
Dimensions	7'4"x 7'4"x 36" 2.24m x 2.24 x 91m
Water Capacity	321 gal 1,215 Liters
Dry Weight	772 lbs 350 kg
Filled Weight	4,266 lbs 1,935 kg
Foot & Leg Jets	7
Jets Available	33 ( After-Market)
Lounger Seats	1
Pillows	3
Circulation Pump	Not Available
Filters	1 - 50 ft <sup>2</sup> 1 - 4.65 m <sup>2</sup>
Industrial Pumps	Two 56 frame
Total Pump HP	6.0 BHP 3.0 HP

## 251 - Series II

JetPaks	2
Seats	5
Pumps	1
Dimensions	6'7"x 7'4"x 36" 2.01m x 2.24 x 91m
Water Capacity	265 gal 1,003 Liters
Dry Weight	603 lbs 273 kg
Filled Weight	3,588 lbs 1,628 kg
Foot & Leg Jets	6
Jets Available	23 (34 After-Market)
Lounger Seats	1
Pillows	2
Circulation Pump	Not Available
Filters	1 - 50 ft <sup>2</sup> 1 - 4.65 m <sup>2</sup>
Industrial Pumps	One 56 frame
Total Pump HP	4.0 BHP 2.0 HP

## 231 - Series II

JetPaks	2
Seats	3
Pumps	1
Dimensions	5'6"x 6'10"x 31" 1.73m x 2.09 x 79m
Water Capacity	195 gal 738 Liters
Dry Weight	550 lbs 249 kg
Filled Weight	2,777 lbs 1,260 kg
Foot & Leg Jets	7
Jets Available	23 (34 After-Market)
Lounger Seats	1
Pillows	2
Circulation Pump	Not Available
Filters	1 - 50 ft <sup>2</sup> 1 - 4.65 m <sup>2</sup>
Industrial Pumps	One 48 frame
Total Pump HP	3.0 BHP 1.5 HP

## LIMITED WARRANTY

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The Bullfrog Spa Limited Warranty is one of the best in its class. It is deductible-free so you won't have to pay to have warranty work done on your spa. The Bullfrog Warranty is also not prorated, meaning the warranty is as strong at the end of the term as it is in the beginning.

Bullfrog International, LC ("Bullfrog") extends warranty coverage solely to the end-user purchaser ("Owner") of any portable Bullfrog Spa manufactured on or after January 1, 2007 for 2007 and later models installed for residential use in the United States or Canada.

### Lifetime JetPak™ Plumbing Warranty

Bullfrog warrants the Bullfrog Spa JetPak™ Plumbing System not to leak for the life of the original retail purchaser of the spa. This warranty specifically covers leaks from all JetPak jet fittings and all JetPak plumbing. After three years from the spa purchase date, any defective JetPak components must be sent to Bullfrog for repair or replacement at no charge.

### Lifetime Shell Structure & UniFrame™ Warranty

Bullfrog warrants the Bullfrog Spa shell not to leak and the injection-molded cabinet frame against degradation for the life of the original retail purchaser of the spa. After six years from

the original spa purchase date, the defective spa must be sent to Bullfrog for repair at no charge. This warranty specifically covers leaks from the spa shell.

### Six-Year Shell Surface Warranty

Bullfrog warrants the surface finish of the Bullfrog Spa not to crack, fade, wrinkle, blister, peel or delaminate for six years from the original spa purchase date. This warranty specifically covers the spa shell.

### Five-Year EternaWood™ Cabinet & UniBase™ Warranty

Bullfrog warrants the EternaWood™ cabinet sections and molded base of the Bullfrog Spa against degradation and cracking for five years from the original spa purchase date. This warranty specifically covers the cabinet corners, door and side panels, and the molded spa base. The cabinet corners, door and side panels are deemed Easily Removed Components, and when found defective, will be replaced free of charge at your authorized Bullfrog Spa Dealer or by sending the defective component(s) to Bullfrog.

### BlameFree™ Equipment Warranty

With the exception of intentional damage, Bullfrog unconditionally warrants the electrical and mechanical equipment (excluding the

Spa&Yard™ Stereo System and the SpaMonitor™) of the Bullfrog Spa, along with its associated piping and fittings, against failure that would require repair or replacement for three years from the original spa purchase date. This warranty specifically covers the pump(s), heater, control system (including fuses), spa light (including bulb or interior LED light), ozone purifier (including microchip), jets, SnapCaps™, FilterCap™, other Bullfrog mechanical equipment, and leaks from any component or plumbing fitting located beneath the spa shell. Defective components that are easily removed from the spa, such as the spa lightbulb (or interior LED light), jet nozzles and other Bullfrog mechanical equipment that can be readily replaced by the customer and do not require specialized tools or knowledge or create personal safety issues, all of which are deemed Easily Removed Components, will be repaired or replaced free of charge at your authorized Bullfrog Spa Dealer.

### Other Warranties

- Bullfrog warrants the Bullfrog Spa JetPlates™, Spa&Yard Stereo System, SpaMonitor, and the exterior LED lighting system against defects in materials and workmanship for one year from the original spa purchase date. The LED lights and exterior sconces are deemed Easily Removed Components, and when found defective, will be replaced free of charge at your

authorized Bullfrog Spa Dealer or by sending the defective component(s) to Bullfrog. Color availability on replacement and aftermarket JetPlates is guaranteed for a minimum of one year. (Color availability beyond one year is dependent upon market demand and availability of color to Bullfrog.)

- Bullfrog warrants the Bullfrog Spa pillows stainless steel jet faces, ventilation screen, and filter cartridge(s) against defects in materials and workmanship through time of delivery.
- Spa covers and all other spa accessories attached to the Bullfrog
- Portable Spa after date of manufacture are not covered by this limited warranty. Please refer to the manufacturer of such products for information regarding warranty coverage.

## Warranty Performance

Bullfrog or its authorized agent will repair or replace any malfunction or defective component on the Bullfrog Spa that is covered under the terms of this limited warranty and was purchased from an authorized Bullfrog spa dealer. In doing so, Bullfrog reserves the right, at its option, to either repair or replace the defective spa or component. If Bullfrog spas International, determines that the repair of the defect is not feasible, we reserve the

right to instead provide a replacement spa equal in value to the original purchase price of the defective spa. In such an event costs for removal of the defective spa, shipping costs of the replacement spa and delivery will be the responsibility of the spa owner. Bullfrog reserves the right to use either new or reconditioned replacements components. In some situations, the servicing dealer may charge you a reasonable travel mileage fee. Any repair or replacement shall provide no new warranty coverage, but shall retain only the remaining portion of the original product's warranty. Bullfrog's Lifetime warranties provide coverage solely to the original retail purchaser of the spa and extend only for the length of his or her lifetime. If the original retail purchaser is not a natural person (i.e. Corporation, L.L.C., Family Trust, etc.), "life of the purchaser" shall mean ten years. To obtain warranty service, contact your authorized Bullfrog Spa Dealer or Bullfrog and submit proof of purchase. Any defective spa or component sent directly to the factory for warranty repair must be pre-authorized by Bullfrog and must be freight prepaid. Return freight will be paid by Bullfrog on all warranted components and spas, excluding any spa returned that is more than six years after its purchase date. If the entire spa is sent to the factory for repair, all costs of removing and re-installing the spa at spa owner's location will be the responsibility of the spa owner. Repair or replacement, as described above, shall be Bullfrog's sole liability for any breach of this limited warranty.

## Exclusions

With the exception of the BlameFree™ Equipment Warranty, this Bullfrog Spa limited warranty is void if any of the following occur:

- the spa has been subject to alteration, neglect, misuse or abuse.
- any repairs are attempted by anyone other than an authorized agent of Bullfrog.
- the spa has been used in a non-residential application or in an application for which it was not designed.
- damage is caused by an Act of God or any other cause beyond the control of Bullfrog.
- damage is caused by the addition or use of any non-approved mechanical or electrical component, or chemical substance.
- damage is caused by shipping, moving, mishandling, improper installation or electrical hook-up by someone other than Bullfrog.
- damage to the spa shell is caused by excessive heat buildup due to failure to cover spa while empty of water and/or exposed to direct sunlight.
- damage is caused by operating the spa outside the water temperature range of 32°F-120°F (0°C-49°C).

- damage is caused by improper maintenance of spa water chemistry or by allowing undissolved spa chemicals to lie on the spa's surface.
- damage is caused by failure to install, maintain and operate the spa in accordance with the recommendations contained in the Bullfrog Owner's Manual, Pre-Delivery Guide or any other printed instructions, notice or bulletin from Bullfrog.

### Limitations

THIS LIMITED WARRANTY TAKES THE PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTY SERVICE MUST BE PERFORMED BY BULLFROG OR ITS AUTHORIZED AGENT. NO AGENT, DEALER, DISTRIBUTOR, SERVICE COMPANY OR OTHER PARTY IS AUTHORIZED TO CHANGE, MODIFY OR EXTEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER WHATSOEVER.

### Disclaimers

BULLFROG AND ITS AUTHORIZED AGENTS SHALL NOT BE LIABLE FOR ANY INJURY, LOSS, COST OR OTHER DAMAGE, WHETHER INCIDENTAL,

CONSEQUENTIAL, SPECIAL OR PUNITIVE, ARISING OUT OF ANY DEFECT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION, LOSS OF USE OF THE SPA AND COST FOR REMOVAL OF DEFECTIVE PRODUCT, EVEN IF BULLFROG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE LIABILITY OF BULLFROG UNDER THIS LIMITED WARRANTY, IF ANY, SHALL NOT EXCEED THE ORIGINAL AMOUNT PAID FOR THE DEFECTIVE PRODUCT. COVERAGE UNDER THIS LIMITED WARRANTY SHALL COMMENCE AS OF THE ORIGINAL DATE OF PURCHASE AND THE DURATION OF SUCH COVERAGE SHALL NOT EXTEND FOR ANY REASON WHATSOEVER BEYOND THE STATED TIME PERIOD. THESE DISCLAIMERS SHALL BE EQUALLY APPLICABLE TO ANY SERVICE PROVIDED BY BULLFROG OR ITS AUTHORIZED AGENTS.

### Legal Rights

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Prompt return of a completed warranty registration form protects your warranty rights.







Place  
First Class  
Postage  
Here

Bullfrog International, LC  
Product Registration Department  
668 West 14600 South  
Bluffdale, UT 84065

— fold here —

## Warranty Registration Card

Return this card or register online and receive these important benefits:

**Warranty Confirmation:** Prompt product registration confirms your right to the protection available under the terms of the Bullfrog Spa Limited Warranty.

**Product Protection:** We will keep the date of purchase and the serial number of your new Bullfrog Spa on record in case you need to refer to this information in the event of an insurance claim such as theft or loss or if we need to contact you for a product recall on any spa component.

**Product Input:** By completing all of the questions on this warranty registration card, you will help us understand more about our customers, their spa usage and the reasons why they choose Bullfrog. This will allow us to continue as the industry leader in innovation and spa technology.

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spas

To mail, please fold and seal with tape. Do not staple.



**Bullfrog**<sup>™</sup>  
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